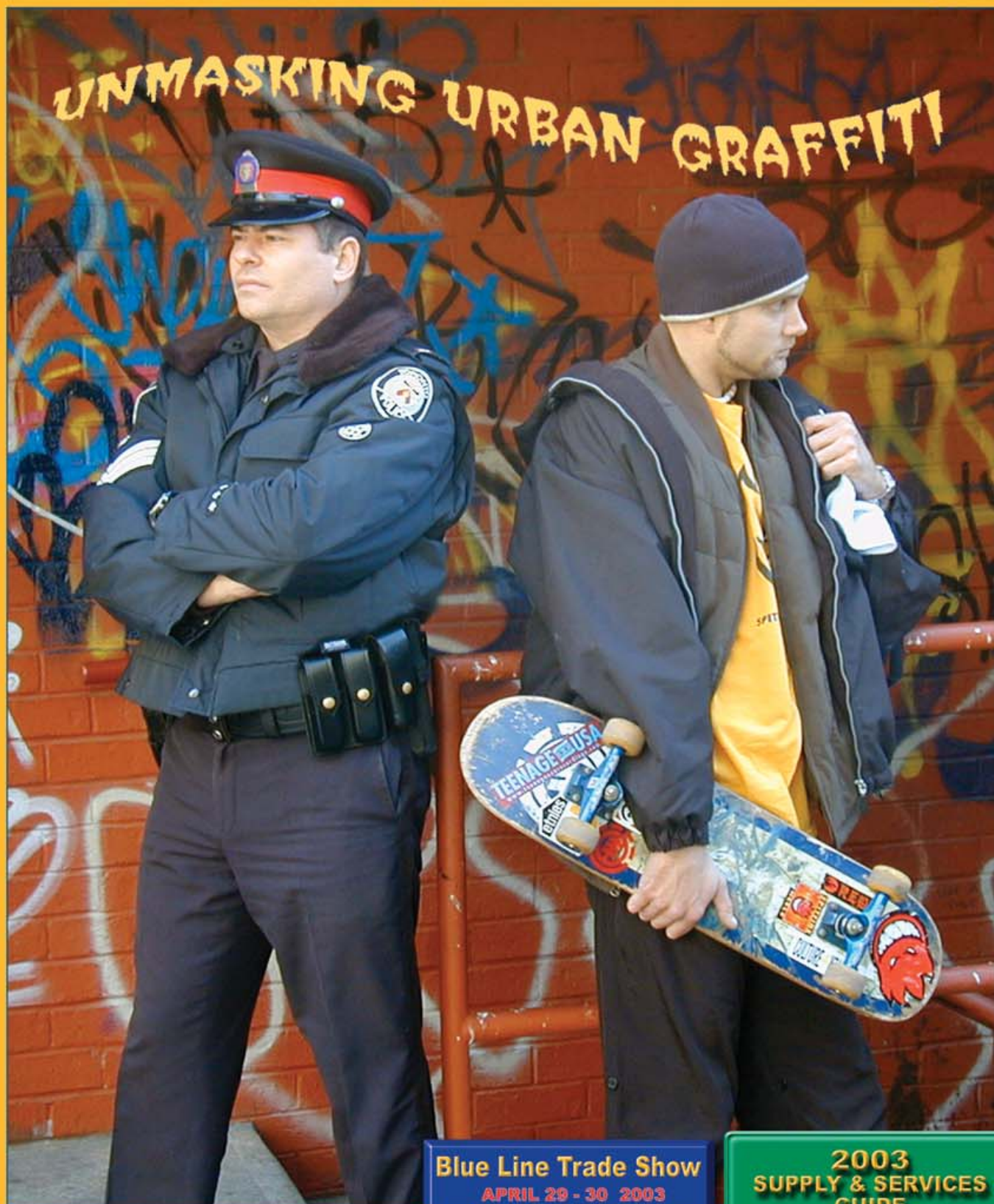


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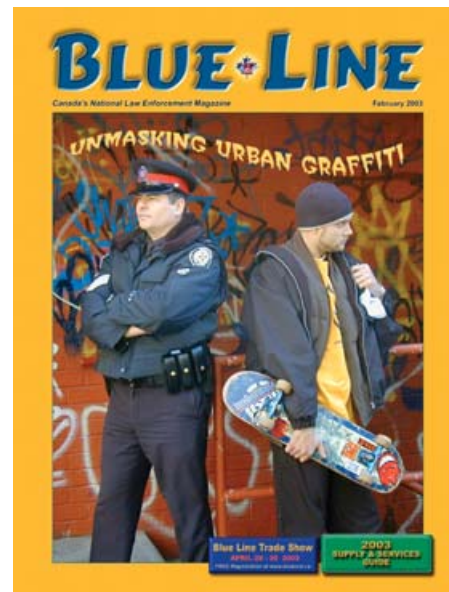
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Getting to the bottom of the urban graffiti problem means first learning what motivates the artists who create it. Toronto Police S/Sgt **Heinz Kuck**, who leads the service's award-winning *Graffiti Eradication Program*, tells us one of the best ways to fight graffiti is to educate front-line officers and give them the power to do something about it.

Street gangs are becoming a problem in Canada's major cities. To effectively combat them, police officers need a working knowledge of gang history, tradition and the factors that make them attractive to youth. **Peter Morris** of the *Ontario Gang Investigators Association* (ONGIA), who's doing a seminar on street gangs at the *Blue Line Trade Show*, helps us understand the gang phenomenon.

Most readers won't be surprised to hear that organized crime is flourishing in this country. *Blue Line* begins a series this month on the Criminal Intelligence Service Canada's (CISC) 2002 findings, which are based on intelligence from Canadian and international law enforcement agencies.

Military Police don't just keep the peace on military bases. As Captain **Mark Giles** tells us, Canadian Forces police work closely with civilian law enforcement agencies to keep contraband, drugs and weapons out of Canada's ports, combat cyber crime and investigate suspects with military links.

Other stories and features this issue: former Halifax Regional Police media relations manager **Judy Pal** has the first in a series of columns dealing with the media (Pal will also be presenting a seminar at the *Blue Line Trade Show*); **Dr. Dorothy** has some advice for dealing with people suffering from personality disorders; *Blue Line* Publisher **Morley Lymburner** looks at Canada's real gun problem; **Rob Munro** explains the importance of making clear arguments when applying for search warrants; **Audrey Pihulyk** has the final instalment in her 'Winning Strategies for Life' series; **Kathryn Lymburner** looks at how to distinguish between criminals and terrorists and Vitality columnist **Peter Shipley** gives us some hard facts about the dangers of smoking. And if that isn't enough we have also thrown in a 23-page **Supply & Services Guide**.

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There's a real gun problem in Canada

by Morley Lymburner

We have a real problem in Canada and it is a gun problem. I am not talking about the gun registration thing or the issue of permitting more liberalized gun regulations. I have a problem with the paranoia of various agencies when it comes to arming peace officers.

If the argument goes that we have a safer country because of our strict gun controls then common sense will tell you that there should be no hesitation at all in permitting peace officers of all stripes the opportunity to carry firearms if they feel it's necessary.

The concept of Parks Canada wardens carrying sidearms was reported in detail in last month's issue. The result of Steve Hess's investigation parallels those of *Blue Line Magazine* since 1997. All these reports and investigations consistently reveal various branches of government turning a blind eye to very real hazards to the public and their own staff.

The park warden issue is only the tip of the iceberg. Transit police officers routinely approach dangerous people who have nothing to lose. In Toronto, the subway system has long been known as the armed robber's get-away vehicle of choice. A newer phenomenon is gang violence — routine shoot outs with no concern for innocent bystanders; and the weapons be-

ing used are high calibre and high capacity. There are no more 'Saturday Night Specials' on these mean streets. The punks wielding them have the bucks to buy the best.

There are similar concerns for transport inspectors who know only too well the problems they face now and in the future with a rapid increase in tractor trailers hijacked for their high-end contents. You don't see trucks advertising lap top computers on their sides anymore.

Court sheriffs are routinely asked to confront some of Canada's most dangerous people on a daily basis, including those who would go to great lengths to stay away from court.

Many municipal enforcement officers across the country are called upon to go places that would make even the most seasoned police officer think twice about calling in tactical back-up. This is complicated by the fact MLEOs don't even know the criminal backgrounds of the people they meet.

Judges and justices of the peace have concerns about the lack of security in their courts. One JP told me he had to take a person into custody by himself for contempt, through an empty police office. When he called to have a scout car attend, he found there were robbery warrants outstanding.

Canada Customs officers daily experience the

absurd irony of staring across the border at colleagues who carry firearms to protect themselves from Canadian visitors, while they must face Americans coming into Canada while unarmed.

There should be one basic rule when it comes to arming peace officers in Canada — if they want it, they get it. By default, no peace officer should have to justify why they need to carry a firearm. The onus should be completely on the government to present a convincing argument why they should not. Even then, it should be brought to a vote by the concerned officers and if the majority say yes, then guns they should get.

If government agencies have concerns about their officer's ability to carry a firearm, then *they* have a problem that *they* must solve. Train them to standard or hide them under paperwork somewhere.

In a country that values the lack of firearms in the hands of citizens, there should at least be the expectation that any officer with authority to protect these citizens be given all the tools necessary to handle any situation. No peace officer should have doubts about their training or equipment; if doubts exist, they can't do their job as intended.

It's simple reality folks — let's get with the program.

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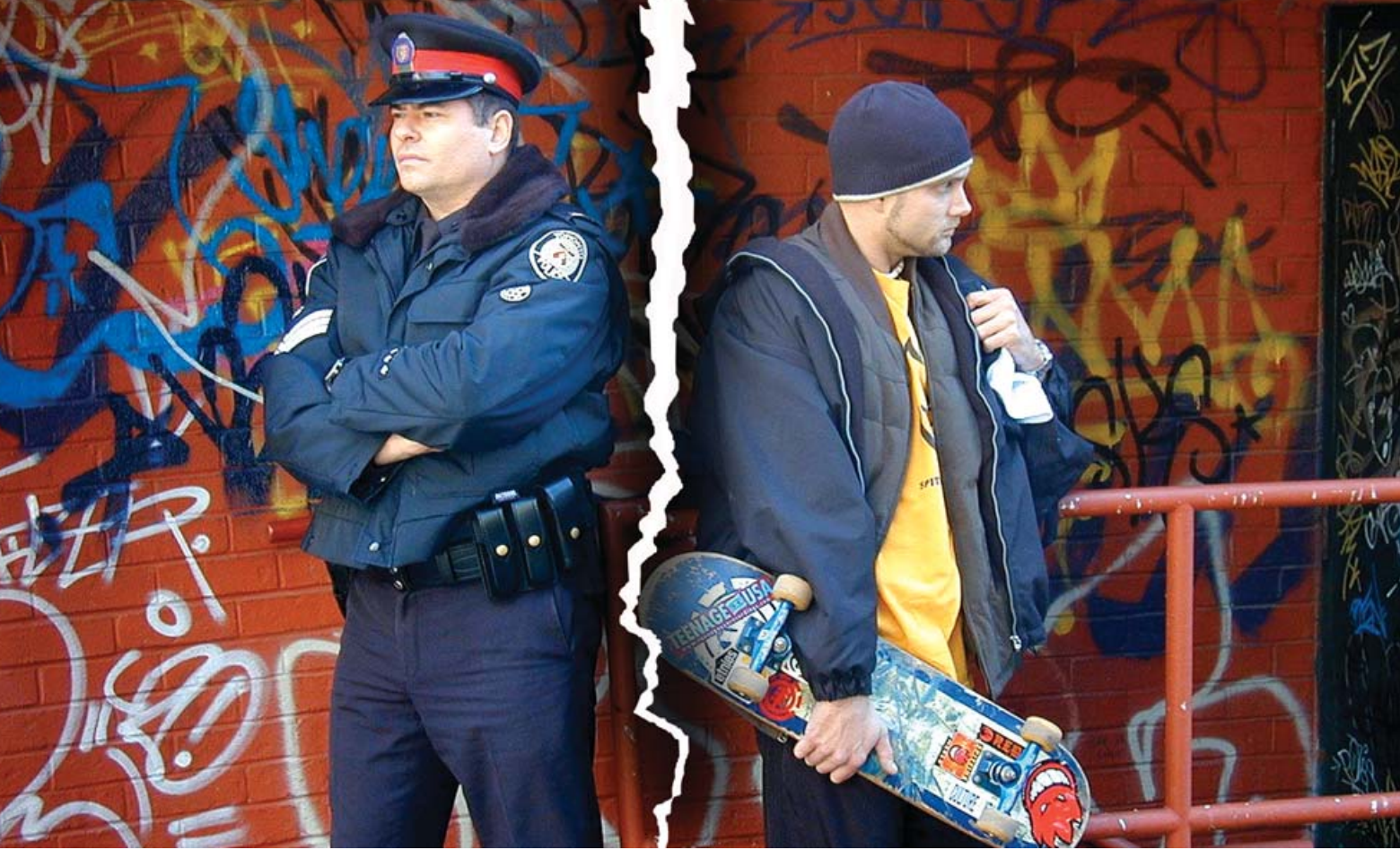
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UNMASKING URBAN GRAFFITI



by Heinz Kuck

Only the rattle of the aerosol spray can breaks the stillness of the night. The colored mist flows evenly and delicately along the brownstone surface, making the air pungent as the letters become more vibrant. The writer finishes, smiles as he views his work and quickly slips unseen into the night.

A graffiti vandal army estimated at more than 900,000 does this millions of times each year throughout North America. The National Graffiti Information Network pegged eradication costs at more than \$15 billion annually in 1994 and researchers repeatedly such vandalism with increased community fear and crime, which quickly leads to neighbourhood decline.

Patrol any urban centre and you're struck by a number of things — the demarcation of both private and public spaces, the hustle and bustle of the street — but above all, the kaleidoscope of urban graffiti. Graffiti comes from the Greek word 'Graphein,' meaning 'to write,' and is the plural of the Italian word 'Graffito,' meaning 'scratch.' It can be manifested in any number of ways, using everything from spray paint, markers and pencils to etches, scratches and slap tags, and is specific to the unlawful defacing of both private and public property.

One of the ways to effectively deal with graffiti vandalism is to raise its criminality profile and efficiently empower front line officers

through specific training and education. The Toronto Police Service has been doing just that since October 2000 through its Graffiti Eradication Program, a service-wide initiative. It's made up of five inextricably linked components:

- Eradication - physically removing graffiti
- Enforcement - arrests and prosecution
- Empowerment - embracing and energizing all stakeholders
- Economic Development - youth mural programs, city sponsored revitalization
- Education - anti-vandalism programs in schools and community centres and training front line rank and file

One of the most important officer training issues revolves around vandal profiling — who does what and why?

Means, motive and opportunity

We often assume that vandals, namely youth, follow some predetermined path of mayhem and disorder because of ethnicity, class struggle or socio-economic disadvantage. While some of these do have an overall influence, the more accurate picture is made up of three parts:

- Search for identity
- Prove masculinity
- Addiction to adrenaline

Graffiti vandalism is linked to urban youth's search for identity. They have an irresistible,

innate pull toward finding 'self' and creating an identity within the graffiti subculture. That's something they often can't find through clubs, sports teams, academic achievement and other conventional means.

An identity established through creating and proliferating a 'tag' — a single colour initial, signature or symbol — can bring fame within the subculture.

Research gleaned from ethnographic studies place fame, recognition and respect as the 'currency' paid to the most prolific 'tagger.' The more tags placed over the greatest area achieves the desired sub-cultural mythology and as such - identity.

In her work *The Graffiti Subculture*, Nancy Macdonald supports this position, noting that "gaining respect, fame and a strong self-concept is openly expressed as a writer's primary objective and the subculture is fully set to support this goal."

An adolescent's search for masculinity creates our next challenge. To achieve 'manhood', one must construct and establish a sense of gender and masculinity. Without the power or support network to reach these 'senses' through conventional, lawful means, crime then compensates as a valid substitute.

Furthermore there's what we term as 'collateral crime.' Prior to actually defacing property, graffiti vandals engage in a ritual of chance and bravado. More often than not, they steal



the spray paint or markers. This is endearingly referred to as 'racking' — groups of young males enter a store and, while some attract the store clerk's attention, others steal the goods.

After the theft, vandals often rally in a clandestine location, consume drugs or alcohol and discuss their strategy and target. The group then moves off to the location and engages in their act, but it doesn't end there. They further prove their 'worth' by taking risks and demonstrating the endurance and dexterity needed to climb a water tower, scale a barbed wire fence, side step a third rail or outrun the police. Constantly on the lookout, they complete their task and revel in their attempt at fame.

Macdonald goes on to further describe this masculinity feature:

"This subculture must be acknowledged for what it is — not a site for 'youth' but a site for 'male' youth — an illegal confine where danger, opposition and the exclusion of women is used to nourish, amplify and salvage notions of masculinity."

Ethnographic studies again come into play when looking at the third feature of vandal profiling. With ethnography, a field researcher can live, breathe, eat and sleep with the cultural group they wish to study so they can witness true sub-cultural passions. Graffiti writers are motivated by fame, recognition and respect, according to researchers, but there's another aspect — adrenaline addiction.

That 'rush' is one of the most potent motivators, says Jeff Ferrell in his seminal work on Denver graffiti vandals.

Graffiti writers have told me time and time again that they do graffiti for the rush one gets when piecing or tagging illegally, a rush more exciting and pleasurable than any drug they know. And they emphasize that this feeling comes from not just being out at an illegal location but from the act of painting itself, from the intersection of creativity and illegality as the paint hits the wall.

Obtained lawfully and through conventional means, identity, masculinity, and physiology create a powerful matrix for our youth to

grow and prosper. We openly discuss our cultural icons and celebrities and discuss personalities in sports, politics and entertainment. The graffiti subculture dangerously follows a similar path, discussing, celebrating and idolizing, into mythic proportions, the most skilled 'piecer,' prolific 'tagger,' most travelled 'writer' and most daring 'bomber.'

Fame, recognition and respect are all potent attractions to marginalized youth. Understanding this enables front line officers to create a sense of order out of chaos when in-

vestigating graffiti vandalism incidences. This order also makes our task easier while developing future solutions to make graffiti vandalism a less desirable means of expression for youth.

S/Sgt Heinz Kuck has been with the Toronto Police Service since 1979 and is currently lead coordinator for its award winning Graffiti Eradication Program. He can be reached at (416) 808-5354.

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Calgary RCMP Supt. **Dennis Massey** was killed in a car accident in December after a tanker truck's trailer toppled onto his car. The truck's trailer, carrying a large propane tank, was eastbound when it broke away and flipped over the median, crushing Massey's four-door Ford heading in the opposite direction. Massey, 53, died of his injuries shortly after the accident. He was born in Stonewall, Manitoba and joined the RCMP in 1969 and served in various postings in BC and Alberta. Massey was also in charge of tactical operations for the G8 summit in June 2002.

Ontario Provincial Police officer **Cst. Brendan Mullen** can't remember much about the day he ended upside down in a ditch and unconscious in his cruiser, but he knows Norman Predhomme and Dennis Sylvestre are two people he'll always be thankful to for saving his life. Both citizens were awarded for their bravery by the OPP in December for saving the officers life in the June 2001 accident.

Jody Kuntz, a deputy sheriff with the BC sheriff's department, was one of 28 other Canadians who received a Governor General's Medal of Bravery at a ceremony in Ottawa during December. Kuntz received the award for attempting to save the life of a prisoner who died after jumping out of a prisoner transport plane.

Prime Minister Jean Chretien announced in December that **Heather J. Smith** will be appointed Chief Justice of Ontario, while J. Douglas Cunningham will be made associate Chief Justice. Smith becomes the first woman to be appointed Chief Justice of the Superior Court of Justice in Ontario.

Rene "Will" Pearson, former vice-president of Quebec's Hell Angels, was found guilty of gangsterism in December. The jury found Pearson guilty after three days of deliberations following a three-week trial presided by Quebec Superior Court Justice Jacques J. Levesque.

Daniel Hudon, the presumed head of the Quebec City chapter of the Hells Angels, pleaded guilty in December to a gangsterism charge. Hudon becomes the first Canadian to plead guilty to gangsterism since a new federal anti-gang law.

New Brunswick Chief Justice **Joseph Z. Daigle** is retiring. Daigle will step down on March 1 after serving on the Court of Queen's Bench of New Brunswick for 16 years prior to being appointed Chief Justice of New Brunswick in 1998. However, Daigle has chosen to continue as a supernumerary judge of the Court of Appeal.

Barrie OPP Cst. **Mike Addair** is credited with saving Christmas for an Oshawa family. After responding to a single-vehicle crash, he discovered the vehicle has been stolen from Toronto. Addair recovered tools and Christmas toys that had been taken from a family in Oshawa. The stolen items were returned and an 18-year-old faces numerous charges.

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Combating street gangs

Street gang mentality is a community plague that needs understanding

by Peter Morris



The phenomenon of street gangs is often misunderstood or dismissed by law-enforcement officers working outside of Los Angeles.

Street gangs in Canada have traditionally been given little more than a passing glance, which allowed them to gain footholds in some major cities. Compounding this problem is the proliferation of gang lifestyle on TV and the movies, which leads kids to emulate what they see. Herein lies the difficulty — how do you tell these kids from the real gangsters?

It's important to accurately profile a subject based on a set of proven and reliable criteria, using your knowledge and experience as a gang investigator. Learn everything about the gangs in your area by debriefing members and be aware of the current trends in mass media that are impacted by 'gangster-ism;' there are few areas that aren't affected.

Next, learning the make-up of various street gangs, specifically those in our neighbourhoods, is vital. Understanding turf conflicts, crimes of choice and initiation rites can help combat the problems your community is facing. A working knowledge of gang history and tradition and appreciating the socio-economic factors that make gangs attractive to area at-risk youths is also helpful. In short, we need to understand the big picture, including the history and beginnings of this plague, in order to begin to fight the problem.

I suppose you can blame Al Capone, the various ethnic mobs or the ever-present allure of easy money associated with them for the gang problem. Gangs are formed out of fear and to establish criminal turf. Lets focus on the two best known street gangs factions in North America, the Bloods and the Crips, which began in South Central LA in the late 1960s to early '70s, according to most indications.

The Bloods and Crips were formed by, according to some experts, two rivals from different high schools. The blue worn by the Crips and red worn by the Bloods were apparently



based on school colours.

The two gangs grew quickly through the 1970s and '80s. Smaller gangs began claiming to be either one or the other in order to protect themselves and adopted the colours, names and operating principals, while remaining somewhat autonomous from one another.

A gang on Grape Street might choose Crips and amend their name to the Grape Street Crips. This occurred in LA County and throughout California. What developed is best described as two rival leagues; the term Blood or Crip came to identify little more than a members' allegiance. As the numbers of 'sets' or gangs under each banner continued to grow, members had to find other ways than coloured bandannas to identify each other and so developed hand-signs and manners of dress.

Blood gangs traditionally dress or sign to the left and Crips to the right. In simple terms this means that a Blood might wear his red hat cocked to the left or his left pant leg rolled up. Members carry their colours in their left hand or pocket and throw hand signs with their left hand; doing anything to the right would

be only to disrespect their rivals. Crips do exactly the opposite.

It's important to understand that Bloods and Crips are not actual gang names and members are not always friendly with other sets under the same banner. It's widely thought that more Crips are killed by other Crips than Bloods, largely because of the competition in the criminal underworld and the overwhelming number of Crip sets in LA.

These early gangs set the framework for street gangs across the continent, including Canada. It's no surprise that our gangs have adopted the Blood and Crip banners. The symbols and colours are well known; even if all of the background isn't understood, the most novice reader has no doubt heard of them. As well, these two alliances, and the gangster lifestyle, have been so glorified through mass media that most people are afraid of anyone who says they're a gang member.

Traditional theories about street gangs in Canada would have us believe that they are little more than unorganized groups of kids with no sense of purpose. This may be accurate for a small percentage of Canadian street gangs, but definitely not the majority.

Gangs are traditionally formed along ethnic and geographic boundaries; for example, Bloods and Crips in LA are generally composed of black males from impoverished communities. Hispanic street gangs are a completely different case study, although they may appear similar because they carry the same colours. It would be unwise to apply the same history and understanding to them — there's enough differences to justify a separate article.

What's important to understand is that Hispanic street gangs will often take blue and red colours like the Bloods and Crips, but for completely different reasons. I'm not aware of any significant connection between Bloods and His-

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panic gangs from northern California (Nortenos) that take red or between Crips and southern California Hispanic gangs that wear blue.

The Canadian versions of Bloods and Crips are naturally much more multicultural than their American cousins, although they still try to stick to ethnic lines. What doesn't change is that your 'hood,' where you live and hang, is more important than skin colour. If your neighbourhood is Crip then you will be a Crip too.

American Blood and Crip sets often have a hierarchy and even a set of gang rules or by-laws. They will often keep a roll call and this will usually be added to their graffiti. Canadian street gangs are now starting to develop into similar hierarchies, but will most often have a loose leadership, more like a board of directors. There will almost always be one member that has more influence and is more revered by the others, but proving they are the definitive leader is quite difficult. In fact, this leadership group may not exert any control over the gangs except where a group action is required.

In many instances those involved in criminal activity will do so at their own risk, with no real benefit to the gang itself, which simply offers protection, back up, a location to operate and often access to weapons. Not to be discounted is the fact that many gangs will force prospects to commit various crimes in order to become a full fledged member. The crimes of choice for Canadian street gangs vary little from their American idols.

Narcotics sales have always been a lucrative way of making money and young drug dealers will often turn to gangs for protection. If they don't, the gang may turn on them and force



them into work. Robberies and break and enters are also popular among gangsters, as are 'crimes for kicks,' things like car theft, mischief, graffiti and assaults.

We need to remember that some of these kids are looking for acceptance and getting it by doing what they think gangs want them to do. A new member may assault another kid on gang turf simply to make a name for him/herself. Watch for patterns in police report descriptions — colours of clothing and bandanas, for example. I found it important as an investigator not to overlook gang connections as the motive for a crime, especially if it occurs on or near what you know to be gang turf. Many crimes that appear to be motiveless may be due to a slew of gang related factors.

Pinpointing 'gang turf' to specific streets is often difficult unless a member divulges the boundaries. Clues are most often written in graffiti, which is typically easy to read and contain the gang's name and quite often a 'diss' to rivals or a roll call.

Graffiti may also contain certain symbols that the gang has adopted, such as pitchforks and pyramids. In most cases, if a symbol appears to be upside down, it is to disrespect rivals. Understanding and cataloguing these symbols, and knowing which belong to whom, can help you get a clearer picture of the gang problems in your area.

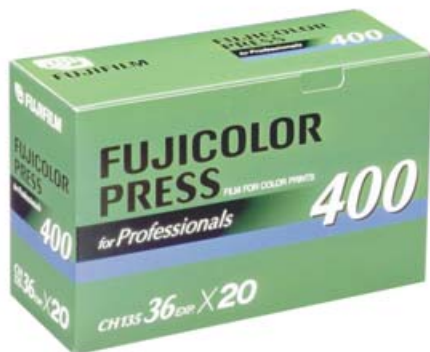
Graffiti may be the first indicator of a gang's turf, but there are other ways to approximate the boundaries. Surveillance is obviously the best method to discover where members from different gangs will and won't go.

If you notice them doing strange things when walking through areas outside their turf, hiding colours or appearing very nervous, this is an indication they're on rival turf. Areas that have a higher incidence of gang violence are likely to be disputed or overlapping turf.

Now that you understand the history, make up and geography of your gangs, the next step is to identify members.

Peter Morris is a Toronto Police Service constable, ETF Special Weapons Team member and Ontario Gang Investigators Association (ONGIA) security and logistics officer. ONGIA is offering a seminar on street gangs at the *Blue Line Trade Show* on April 29-30, 2003. Go to www.blueline.ca and click on trade show and seminars to register.

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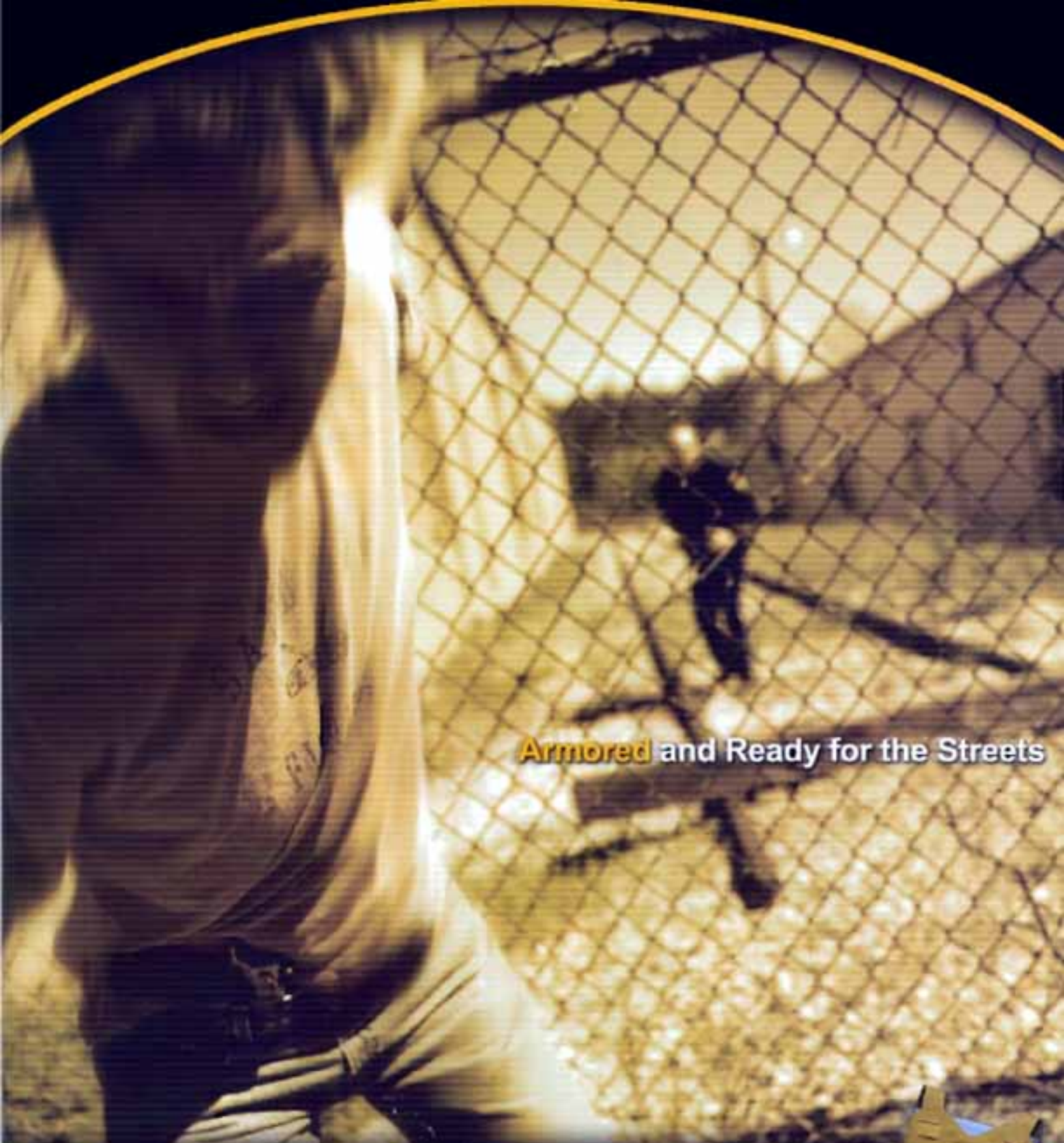


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Embrace change

Understanding and overcoming resistance

by Audrey Pihulyk

"Action and reaction, ebb and flow, trial and error, change — this is the rhythm of living. Out of our overconfidence, fear; out of our fear, clearer vision, fresh hope; and out of hope progress." — Bruce Barton

Barton's profound statement captures the very essence of change. Organizations implementing change may find it makes some individuals uncomfortable and they may resist. If not understood and carefully dealt with, their resistance may cause tension and conflict, undermining any positive outcome.

Our purposes and production in life revolve around three major needs: to belong, be respected and viewed as competent. These motivators affect our decision to accept or resist change; we make up our minds by examining facts, looking at our belief system and deciding how we feel. This helps us evaluate what's important.

Ask any two people how they perceive an incident and you're likely to get two different points of view. Facts can be distorted because we act on our perception of reality rather than on the reality itself. Holding to the perception that our beliefs are indeed facts make it difficult to see the issue in a true light; unlike facts, beliefs are subjective and cannot be proven.

While they're both important in decision making, it's values that have the final say and ultimately determine our choice, guide decisions and set life parameters. In his book *Making Change Possible*, Ken Hultman quotes Dr. Morris Massey as saying that about 90 percent of our values are programmed from surroundings by the time we reach age ten; it's no wonder they're well ingrained by the time we reach adulthood.

There are factors that can help lessen resistance to change. First, we need to examine our needs and ask what effect the process will have on us. Will it help self-esteem, improve relationships with others and help us advance? Remember, the bottom line is how the change affects us. Feeling a sense of worth is a basic human need. We will resist any changes that contradict our values because they are deeply rooted beliefs that affect the direction of our life.

After we've considered needs, the thinking process begins. Based on the facts surrounding the impending change, we ask if it's worked and improved things elsewhere — and will it work in my situation?

Feelings are also important and act as the gatekeeper through which thoughts must pass before action is taken. After determining how much of our values and needs have been met, we are now ready to make a decision.

There are other reasons why we resist change. We may feel that there's no need for it, it's too risky or the process is being handled

poorly and so we have no confidence in it. There may also be a lack of trust in the process, especially if the change goes against our values. Therefore, it's important that trust in the process be established first before any change can be accepted.

If the vision that is directing the change is made clear and all concerned are actively participating in the process, then even the more reluctant individuals will be encouraged to get on board. This will be the momentum needed to carry the change process through to success, ultimately creating a feeling of camaraderie and purpose.

After our values and needs have been satisfied, adding one more element — humour — to the mix can solidify our acceptance of change. Shared humour among employees has the ability to create camaraderie and build team-spirit while improving mental flexibility. A leader with a humorous outlook who promotes a 'light' atmosphere in the workplace will find it easier to implement change than an authoritarian leader. Humour helps us look at issues from a different perspective and opens our minds to new ways of doing things.

A computer company CEO saw the need to introduce a new operating system to the company and knew the change could cause stress and resistance among employees. He decided to ask staff to post humorous computer cartoons on bulletin boards, with prizes for the best. It wasn't long before the boards were filled.

He then chose some of the more humorous and easy going people in the company to train their fellow employees in the new system. At the end of the training period, a BBQ was held to celebrate their accomplishment and the prizes were handed out. These activities, seasoned with generous amounts of humour, helped make the company's adjustment to change a qualified success.

The motivation for accepting or resisting change involves facts, beliefs, values and the entire thinking process. Most importantly, meeting individual needs must be considered for the transition to be successful. Helping ourselves and others adapt can be challenging but if everyone participates and 'lightens up,' change will be more easily accepted even as we embrace the inevitable.

Edmonton based Audrey Pihulyk presents lively and informative keynotes and training sessions on 'life issues.' To receive a catalogue of her products or to book her, contact Audrey at audrey@possibilitiesnetwork.com or call 1-866-484-2197. Visit her at www.possibilitiesnetwork.com for a detailed overview and product listing. This is the final installment of a series of 10 columns she wrote for *Blue Line*.

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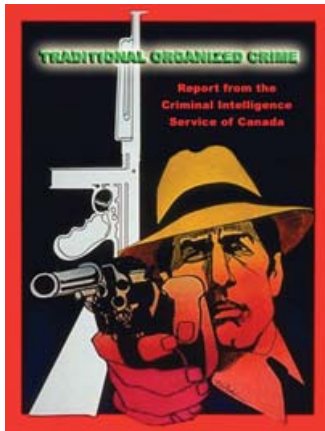
Organized crime growing

Traditional (Italian-based) organized crime (TOC) groups engage in a multitude of criminal activities, including large scale drug importation, and are particularly prominent in Ontario and Quebec.

There are three main groups that participate in significant criminal activities; the Sicilian mafia, the 'Ndrangheta' and the US branch of the Cosa Nostra. They maintain close ties with outlaw motorcycle gangs — especially in Quebec, Ontario and BC — Asian, East European, Columbian and other South American based organized crime groups and various domestic criminal organizations.

The Sicilian mafia is the most influential in Canada, particularly a Sicilian family based in Montreal. Its influence has extended throughout Quebec and into other provinces, especially Ontario. It has connections to other Sicilian clans throughout Canada and internationally, including Venezuela and the US. An allegedly prominent member was the reported target of a murder plan uncovered by Quebec police. A case brought against him by the federal government was settled out of court, avoiding a tax hearing which could have made his alleged criminal activities public.

The specific criminal activities of TOC



crime groups and their influence on other criminal groups varies but they're known to be involved in numerous crimes, including:

- drug smuggling and trafficking
- movement of contraband
- money laundering
- illegal gaming, including traditional backroom gambling, internet sports betting and illegal lottery terminals
- extortion
- loan sharking
- prostitution and stock manipulation

TOC's role in the illegal drug trade is mostly at the upper echelon — importation and distribution — and involves many types of drugs, particularly cocaine. Marine port contacts are used to import significant quantities of drugs into the country.

Unlike outlaw motorcycle gangs, TOC groups don't wish to create or maintain a high public profile. They have a long standing presence in Canada and have transformed criminal gains into commercial assets to establish a basis of credibility within their communities. Members are known to engage in legitimate businesses which could be completely isolated from any criminal activity but sometimes serve as a front for crime or as a way to launder criminally-derived profits. They

will participate in the regular social and cultural activities of their area and present a completely respectable and legitimate appearance to the members of their community.

It's important to note that TOC criminal activity and money laundering couldn't succeed in Canada without the use of legitimate services and the tacit or indirect cooperation of some legitimate individuals involved in daily commerce. These cooperating players are usually unaware of the criminality of their business associates but sometimes don't care, are coerced or well rewarded for their cooperation.

Outlook

TOC will remain a prominent criminal player in Canada, continuing to participate in the planning and execution of large illicit drug movements, money laundering schemes, gaming and a multitude of other illegal activities. The Montreal Sicilian crime family will continue extending and consolidating its influence outside of Quebec, particularly in Ontario, which could potentially create a conflict with established TOC families there.

In an effort to assist Criminal Intelligence Service Canada, *Blue Line Magazine* will be running a series of monthly articles based on the CISC's 2002 final report. Go to www.cisc.gc.ca for more information. This article reviews targeted organized crime groups and their activities, based on intelligence and investigation from Canadian and international enforcement agencies.



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Criminals turning to technology

Asian-based organized crime (AOC) groups remain extensively engaged in the large-scale manufacture and distribution of counterfeit credit cards, software and electronic entertainment such as CDs and DVDs. In Canada, they import and distribute cocaine, multi-kilogram quantities of southeast Asian heroin and, increasingly, designer synthetic drugs like ecstasy.

Across the country, the Hells Angels and AOC groups, particularly Vietnamese, prevail as major participants in the large-scale cultivation and exportation of marijuana. Police across Canada launched Operation Greensweep I and II in January and April to counter the nationally widespread phenomenon of residential marijuana growing operations. These will likely continue to be highly concentrated in existing areas such as the BC Lower Mainland, Ontario and Quebec.

The Angels persist as the largest and most criminally active outlaw motorcycle gang (OMG) in the country with 35 full, one pros-



pect and one hangaround chapter. OMGs in Canada are involved in money laundering, intimidation, assaults, attempted murder, murder, fraud, theft, counterfeiting, extortion, prostitution, escort agencies/strip clubs, after-hours clubs (selling alcohol illegally), telemarketing and the possessing and trafficking of illegal weapons, stolen goods and contraband.

The Hells Angels and Bandidos continue to fight in Quebec over the protection and expansion of drug trafficking networks and there have also been violent incidents between the Outlaws and Angels in Ontario. OMG-related violence in Manitoba has increased sharply, concurrent with the formation of the Hells Angels' Winnipeg chapter. OMGs and their affiliates have intimidated victims, witnesses and law enforcement and continue to form and maintain associations with street gangs.

East European-based organized crime (EEOC) groups are engaged in a wide spectrum of criminal activity, ranging from street-level crimes such as theft and prostitution to more sophisticated economic crimes such as money laundering and elaborate fraud schemes. EEOC groups are well-connected to a vast network of contacts; in Canada they operate primarily in conjunction with their global counterparts, though they have struck mutually beneficial relationships with other organized crime groups for specific purposes.

Organized crime groups move and distribute illicit contraband throughout Canada. Drugs continue to be the major source of criminal profit. Firearms, especially handguns, are brought in mainly from the US, although there

are a number of domestic and foreign sources. The criminal patterns of the tobacco market have been fairly consistent, with minor variations, over the last few years. The alcohol market continues to be supplied by a variety of means; the two major concerns are smuggled and illicitly manufactured alcohol.

Since 1998, Criminal Intelligence Service Canada has reported on the presence of organized crime at several of Canada's marine ports, particularly the three major container ports of Vancouver, Montreal and Halifax. This presence allows them to move all types of contraband in and out of the country. There are numerous other marine ports in Canada with various levels of port facilities and cargo volume capability. Each are potential targets for organized crime penetration, vulnerable to either infiltration by crime groups and/or corruption of current port employees.

Canada is currently one of the world's five largest producers of rough diamonds. There's the potential, as has happened in other countries, for organized crime to attempt to infiltrate the industry and illegally divert diamonds from the legitimate commercial pipeline.

The Internet has led to an alarming growth in child pornography distribution and is the source of most sexual exploitation of children (SEOC) complaints and investigations. Police report the number of images retrieved from seized computer hard drives during authorized searches has increased dramatically and is often well into the thousands.

Technology plays a very significant role in our wired world. Organized crime groups are well known for using sophisticated technology to counterfeit currency and credit cards and pull off frauds and fraudulent investment and telemarketing schemes. These groups employ individuals with computer expertise to further their criminal enterprises. Organized crime groups also use the Internet and encryption software to communicate.

Due to the seemingly limitless resources available to some of the more sophisticated groups, it would appear that cost is no object when it comes to attaining or developing leading-edge technology to commit crimes or engage in counter-surveillance against rivals or law enforcement.

Police place crime video on the web



Winnipeg police are posting surveillance-camera video of crimes in the hope Internet visitors will identify the suspects.

The tactic has raised concerns about the rights of people whose images are displayed.

Since May 2002, police have posted pictures of people robbing convenience stores, gas bars, banks and cabbies. Others stole cars, ripped off computer equipment or defrauded bank ATMs. Several images on the police site were taken from the inside of city taxis by interior security cameras.

The only other Canadian police service doing anything similar is Montreal, which focuses more on still photographs of wanted criminals, not surveillance images showing crimes in progress. Most US police forces also post only still face photographs.

Some legal experts say the practice comes close to violating Canada's privacy laws. But others say Winnipeg police are just doing good law enforcement.

"It's a matter of public interest," University of Manitoba law professor David Deutscher was quoted as saying.

Deutscher added that, as long as police are acting in good faith, an argument can't successfully be made that posting pictures hurts a suspect's right to a fair trial.

Police are using software that lets them decode multiplexed images, turn time-lapse video into real-time, stabilize unsteady surveillance video, track images of a suspect in a large crowd and pull readable license plate numbers from dark areas.

However, by posting the video on their Web site, police may be opening themselves to defamation claims if it's shown the people in the video are innocent.

Winnipeg police haven't publicly promoted their new tool yet, but they say it's already helped officers make several arrests.

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Personality disorders can be frustrating

by Dr. Dorothy Cotton
Ph. D., C. Psych.

A couple of months ago I was asked to have a look at a training manual that one police service is using to teach officers about mental illness. It was quite well done and I was impressed, especially with the decent attempt the authors made to explain the concept of 'personality disorder.'

Personality disorders have got to be one of the hardest notions to explain because people with them don't really have the same clear symptoms that psychotic have. Generally, you're not talking about hallucinations, delusions or other really clear, 'odd' stuff; instead it's characterized by a pattern of behaviour over a lifetime that impairs social functioning. These folks tend to have maladaptive ways of thinking, coping and perceiving the world around them.

People with personality disorders often causes as much distress to those around them as they do to themselves. If you can think of a person who manages to get everyone in the room fighting with each other as soon as they walk in the door, somehow gets other people to do things they would never dream of doing otherwise or seems to flit from one relationship to another without ever really settling into one — well, that's enough to get you started thinking.

There are a whole bunch of different types

of personality disorders. As police-type people, you probably run into a lot of 'antisocial personality disorder' category types. There are a lot of similar terms banded in this general neck of the woods — psychopath, sociopath, dysocial; there are indeed differences between these categories but the general gist is the same. These individuals don't quite buy that the rules and regulations apply to them, are pretty immune to the sensitivities and feelings of others and can often charm the scales off a snake.

Lying is not a problem for them, they think they're pretty special, get bored easily, tend to have trouble staying in relationships but are A-OK with being promiscuous — you get the picture. You've seen and arrested these guys. They are definitely over-represented in the criminal justice system because they don't really have a lot of regard for laws. This is not to say that most criminals are psychopaths — indeed, this is not the case — but psychopaths and/or people with antisocial personality disorders certainly commit more than their fair share of crimes.

It is also worth pointing out that not all psychopaths or any other type of personality disorder end up in prison. Many end up running large corporations or being administrators or even (Heaven forbid) police officers. That's one of the reasons that in many jurisdictions, psychological tests are required as part of the

screening process if you want to become a police officer. It probably won't surprise you if I point out that there are a lot of people out there who want to become police officers for all the wrong reasons.

I know you all think psychology is a bit 'fluffy' compared to the Real Work that you do and I suspect you're thinking of some idiot in your department who sounds a lot like a personality disorder and asking "so if your tests are so great, how did HE get in?" Well, let me just say that nothing works 100 per cent of the time — but you should see some of the folks we turned away.

Anyhow...

Another type of personality disorder you might run into a lot is the borderline personality. A lot of the people you take to the emergency room for repeated minor suicide attempts fall into this category. They're impulsive, often prone to self-mutilation and one of the trickiest things is figuring out if they are actually suicidal or just self abusive — and, take my word for it, these are not the same. These people often cause police to swear at emergency room physicians.

You pick up a guy who has slashed his wrists for the fourth time this week, take him to the ER yet again, the doctor talks to him for three minutes and he is back out on the street. I know this is not what you want to hear but I have to tell you that the worst thing you can do for these people is admit them to hospital. They get worse, not better. It just may be that in this case, the doc is right.

There are a whole bunch of other personality disorders as well but obviously, I can't list them all here. If you are wondering if you have one, check out:

<http://www.med.nyu.edu/Psych/screens/pds.html>

Or you can pretend you're the person you are wondering about and answer as if you were them — but don't tell!

Dr. Dorothy Cotton has been practicing psychology for more than 20 years, providing service for "adults of all ages." She can be reached at deepblue@blueine.ca.

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Scam artists nabbed

Two accused scam artists have been charged in Regina after allegedly trying to solicit a phoney donation at the home of a police officer in December. The officer checked one solicitor's identification and noted it appeared to have been altered. The receipt book also bore the name of a different organization than was named in a brochure handed to the officer. Forty-three-year-old Clayton Kenneth Morin and 38-year-old Geoffrey Morgan McLean are charged with one count each of fraud under five-thousand dollars.



INCREDIBLE

RCMP in Surrey, BC say a bizarre urban legend led them to a house filled with marijuana plants in December. A woman accidentally called police because her son told her dialing an extra one after 911 would connect her with a taped message explaining whether police officers were tapping her phones. The 60-year-old woman hung up as soon as she realized she had actually reached the police, however, officers, concerned there might be an emergency at the house, quickly showed up at her door.

Inside, police discovered "a reasonably sized marijuana growing operation," Const. Tim Shields said. Police arrested four people - the woman, a 61-year-old man, a 55-year-old man and a third man who had turned 60 that day.

A high school student got an F for effort from a Winnipeg judge in December when the essay he was ordered to write on the evils of drugs turned into a how-to guide filled with advice for young users. The 18-year-old, who pleaded guilty to peddling ecstasy at Kelvin High School, submitted a 24-page essay outlining how to prevent medical problems while taking ecstasy; tips for teens about limiting their drug intake for the best results; and even a plan about how to use drugs safely.

"The message of abstinence does not work and never will work for one simple reason - curiosity," wrote the teenager. "So much is left to the unknown that it sparks this primal urge to know what is not known."

The teen suggested, "The majority of today's populous know very little about it. That is why I am writing this essay - to inform," he wrote. "All I ask is that you keep an open mind while reading this paper."

Judge Cathy Everett didn't hide her horror at the results. Everett ordered him to rewrite the essay and go on a speaking tour of at least eight Manitoba schools by next June.

FOOL MOON By Tom Byrnell

"Hey, nice web site!"

At one Illinois Burger King, authorities say, you could order a Whopper, fries and some coke. Not a soft drink — but cocaine. Four people are jailed on charges they sold cocaine from the drive-thru window at a Burger King in Mundelein. Police had been watching the restaurant for nine months. In December, they say they bought a large quantity of cocaine from the night manager, his wife and two former employees. Police say customers would either phone ahead or ask for particular employees.

Then they would drive up, place their orders over the microphone and pull around the window to pick it up. The drugs were handed over in a Burger King paper bag.

Cleaning staff at a Winnipeg shopping mall had no idea what they stumbled on when they found a run-of-the-mill black backpack in December. The bag was found abandoned near a food court. Security checked the bag and called police when it was found to contain more than \$90,000. A 30-year-old Vancouver man went to the mall the next day to claim the bag and security was called. He attempted to get away but was unsuccessful. Police later uncovered a large quantity of powdered and crack cocaine at a locker at a storage facility. Shu Tshung Wong has been charged with several offences including possessing cocaine and possessing the proceeds of crime.

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Clear arguments strengthen search warrants

by Rob Munro

The once routine task of writing a search warrant has become daunting in this age of large scale investigations and increasing court demands for precise documentation. Proper preparation and planning is required before all but the most basic investigations. The time spent preparing will show long term benefits in reduced warrant writing time, fewer rewrites and most importantly, a logical, comprehensive and challenge-proof document in court.

When applying for a search warrant, it's not enough to lay out a series of facts and hope a justice draws the correct conclusion. An investigator has to clearly explain the connection between the facts and investigative theory, make as convincing an argument as possible and ensure that statutory requirements are met.

Understanding an argument's structure

An argument is only persuasive if it's understandable and keeping the structure simple makes it easier to understand. This can be difficult in a multithreaded investigation. Not only must the author address the obvious facts but also how seemingly irrelevant information is significant in the context of the 'big picture.'

The investigator has a responsibility to disclose facts which contradict as well as support the investigative hypothesis. However, even these complications can be overcome by attacking the argument at its basic components.

Every argument consists of two elements; the premises, which are the facts on which it's based, and the conclusion that is inferred from them. The premise can support the conclusion either on its own or in combination with other premises. For example, in the argument:

1. Mammals bear live young
2. Dogs are mammals, [therefore]
3. Dogs bear live young

Premise one and two do not individually

logically support the conclusion. The fact that mammals bear live young would be insufficient to support the conclusion if dogs were, say, reptiles. The premises are only relevant in the context of other premises. This is called 'linked support.'

In the argument:

1. Colleen is a provincial champion rower
2. Colleen is a world class distance runner, [therefore]
3. Colleen is an excellent athlete

Premise one and two each independently support the conclusion. This is referred to as 'convergent support.'

Many arguments rely on using basic premises to reach intermediate conclusions which are, in turn, used to support more complex conclusions. This is referred to as a 'sub-argument.' For example, if another argument concluded that Colleen was an excellent student, the sub-arguments that she is an excellent athlete and student could be used as premises to support the conclusion that she should be awarded an athletic scholarship.

There may also be facts that don't support the argument. Colleen's ex-boyfriend may suggest that she achieved her high academic scores by cheating, for example. Statements that contradict the argument are referred to as 'counter-considerations' or 'counter-arguments.'

When preparing a complex argument, it's helpful to state premises as self contained, declarative statements, which allows each to be considered in isolation.

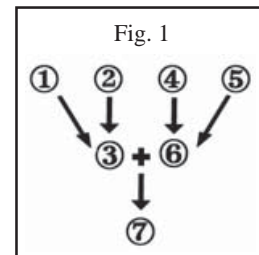
Understanding your own argument

In complex arguments, it can be difficult to articulate the logical connection between the premises and the conclusion. While the volume of facts may, to the investigator's mind, make the conclusion obvious, there can be a logical gap between the premises and the conclusion when put on paper. This can be avoided by

mapping the argument structure.

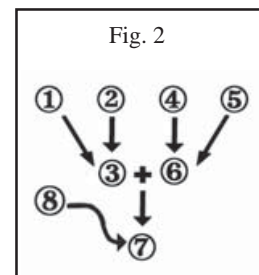
By convention, premises are joined to the conclusion they support by an arrow. Linked premises are grouped together with a "+" and the arrow leads from the "+" to the conclusion. For example, the argument:

1. Colleen is a provincial champion rower
2. Colleen is a world class distance runner, [thus]
3. Colleen is an excellent athlete
4. Colleen has an A+ average in chemistry
5. Colleen has an A average in English, [so]
6. Colleen is an excellent student, [therefore]
7. Colleen should be awarded an athletic scholarship

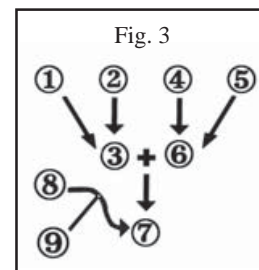


would be diagrammed as in figure 1:

Counter arguments are joined to the conclusion that they refute by a curved line. For example, the ex-boyfriend's argument against awarding Colleen a scholarship would be diagrammed as in figure 2:



Rebuttals to the counter arguments are symbolized by a blunt line ending at the curved line, as in figure 3:



Obviously, mapping an argument isn't necessary if its structure is evident but complex arguments can be

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more logically structured and logical gaps avoided by mapping the connections between premises and conclusion.

Evaluating the argument

An argument's strength is in the {A}cceptability of its premises, their {R}elevance to the conclusion and how well the premises as a whole support or provide {G}rounds for the conclusion (ARG). If the premises are doubtful, irrelevant or do not adequately support the conclusion, the argument will be unconvincing even if it is structurally and logically sound.

Precision of speech is vital in a search warrant application; the most common reason they're rejected are because of premises that are so vague or ambiguous that it's impossible to judge their reliability.

Similarly, the statement may be acceptable because it is common knowledge or supported by valid sub arguments. In search warrant applications, the information is most often either the personal testimony of the author or related to them by someone else, so the credibility of a premise is established by the source itself. For example, the statement that a subject committed a murder would be more reliable coming from the investigating detective than a drug addict offering third hand street gossip in exchange for release from custody.

This is also true with expert opinions; one from a recognized authority in a relevant field carries considerably more weight than that of a police officer with limited training. It's essential that the source of the information be addressed in the search warrant affidavit.

Search warrants are often sought early in an investigation, before information can be confirmed. Even though it can't be judged, it can still be presented as 'provisionally acceptable,' which means there are no grounds for judging it unacceptable.

A statement's relevance must also be specifically evaluated to determine if it supports or undermines the conclusion. This is an important distinction for the investigator, who's responsible for bringing both positive and negative relevant facts to a judicial reader's attention.

Evaluating the relevance of a premise is a simple task of asking why each statement is important to your conclusion. Although questioning individual statements is tedious and easy to dismiss as an unnecessary step, it's important in evaluating the quality of an argument. For example, a witness's association with a disreputable group may be irrelevant to the credibility of his/her statement — or it may put them in a position to know the circumstances of the crime.

Assessing relevance is also crucial in avoiding logical gaps; for example, in:

1. The cabinet is made of purpleheart, [therefore]
2. You should decide where it is to be placed prior to moving it

The relevance of statement one is obvious to an experienced cabinet maker, who knows that purpleheart is an extremely dense and heavy type of wood, and would sufficiently support the conclusion. The layperson, however, would need a

second statement explaining the relevance. All specialists, including police officers, are prone to similar leaps of logic.

The fact that a gunshot wound had visible powder burns screams the circumstances of the shooting to a forensic specialist but is less obvious to a justice. It's worth the time to evaluate, and if necessary, explain the relevance of the premises.

Applying argument structure


Presenting arguments is simple; the premises lead to a reasonable inference that is your conclusion. When constructing arguments however, it is often easier to start with the conclusion and build support using the premises. For example, the conclusion you wish a justice to draw is that you should be granted a search warrant; the argument in support is that grounds exist to believe that:


1. An offence has been or is being committed.
2. Items listed to be seized will afford evidence of the offence.
3. The things to be seized are at the place identified, [therefore]
4. A warrant should be granted authorizing the person named or a peace officer to search the place identified for the things listed.


The facts of the investigation must be organized to support the sub arguments in the statements; for example:

Henry Luzer has been arrested for stealing from his longtime employer, Vendamatic, which runs coin operated vending machines in apartment buildings. Electronic audit records


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and random checks show Luzer's deposits have been consistently short. Hand counts of the coins have confirmed the accuracy of the electronic registers.

A private investigator was hired to follow Luzer and noticed he regularly stopped at his residence after making pickups and before depositing the cash at the Vendamatic office. Marked coins were placed in one of the machines on his route and some went missing.

Marked coins are placed again and Luzer is followed. The surveillance team briefly loses sight of him but does see him carry two deposit bags into his residence and he's arrested upon arriving at the office. His deposit is examined and 198 marked \$1 coins are missing. A uniformed officer is sent to contain his residence pending further instructions.

Two things are immediately evident to the experienced investigator. First, a warrant is required to enter Luzer's residence to recover evidence of the theft — specifically, the marked coins. Second, grounds exist to obtain the warrant.

The first step in preparing the warrant is to reduce the facts of the investigation to simple, declarative sentences which should be self-contained as much as possible so that the acceptability of each can be considered in isolation. These statements, the premises for your argument, are numbered for easier reference. The reduction to declarative statements is referred to as standardization. This investigation would be standardized as follows:

1. Vendamatic is a company that operates coin operated vending machines.
2. Vendamatic's coin operated vending machines electronically record the machine identification, amount and denominations of money collected and all cash box openings, both authorized and unauthorized.
3. Luzer is employed as a coin collector for Vendamatic. [so]
4. Luzer has had an opportunity to steal coins from Vendamatic (Note that this statement would ordinarily be taken for granted. In

the structure of this argument, however, it's required to bridge the logical gap between the fact that Luzer is employed by a vending machine company and that he has stolen coins).

5. A Sept., 2002 random audit showed that Luzer's collections were short by more than \$2,000 over two weeks.
6. A hand count of coins from the machines on Luzer's route proved the electronically generated records to be accurate.
7. A private investigator conducting surveillance on Luzer on four separate occasions noted that he always stopped at his residence immediately before making deposits at the Vendamatic central branch office.
8. Earlier this month, Vendamatic staff placed marked coins in one of the vending machines on Luzer's route.
9. Luzer's subsequent deposit was found to be \$92.00 short and was missing 51 marked coins. [so]
10. Luzer has stolen from Vendamatic in the past. (Note that this is a sub-conclusion based on previous premises, as opposed to being a statement of circumstances. Statement 10, a conclusion at its introduction, will be used as a premise from this point on).
11. On this date, police and Vendamatic staff replaced all coins in vending machines at two locations on Luzer's route with marked coins.
12. Luzer made his collections from the locations where the marked coins had been substituted.
13. Surveillance was initiated on Luzer, but briefly lost sight of him.
14. Surveillance observed Luzer stop at his residence after collecting marked coins and prior to making his deposit. He carried two bags into his residence, left without them and was followed going directly to the central branch office.
15. In the absence of reasonable grounds to believe that Luzer deposited coins elsewhere during the time the surveillance

team lost sight of him, there is no reason to believe that this is the case. (Note that this simple but entirely acceptable premise rebuts the counter-consideration that surveillance was not constant and any resulting uncertainty about the whereabouts of the coins.)

16. Luzer was arrested on arrival at the central branch office and is currently in custody.
 17. A police officer was posted at Luzer's residence immediately after he left and established that no one was home. The officer was instructed not to allow anyone into the residence pending execution of a search warrant, [so,]
 18. It's not possible that any evidence has been removed from the residence since Luzer left (another sub-conclusion, which will now be used as a premise to support a more complex conclusion.)
 19. Luzer's deposit was examined and 198 marked coins were missing.
- These premises would then be used to support the sub-conclusions that are the statutory requirements for the search warrant.
20. Grounds exist to believe that an offence has been or is being committed
 21. Grounds exist to believe that things listed to be seized will afford evidence of the offence
 22. Grounds exist to believe that things listed to be seized are at the place identified, [therefore,]
 23. A warrant should be granted to search the location identified for the items listed

Note that several of the premises are used for more than one sub-argument. For example, premise 14, on its own or in combination with other premises, provides support for sub-conclusions 21 and 22.

The argument would be diagrammed as in Figure 4:

Obviously, the relationships between the facts of the investigation and the conclusions are subjective and open to interpretation by the author of the warrant. The purpose of standardizing and diagramming the argument is to

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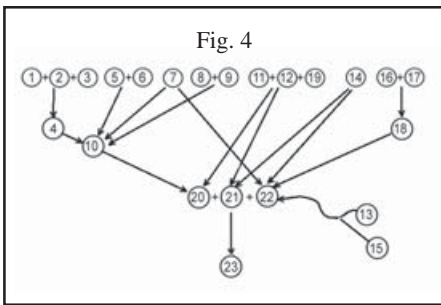
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assist the investigator in clarifying what these relationships are, and in establishing the overall structure of the warrant.

Applying argument evaluation

Even a logically structured argument will be unconvincing if the premises are unacceptable, irrelevant or don't provide adequate grounds for the conclusion.

In the example above, the acceptability of premises one, two and three stem from the source of the information. If it had come from a company official personally involved in the audits and investigation and was backed up with proper documentation, the premises are acceptable. Premise four, on the other hand, is acceptable because it is justified by a solid argument comprised of previously stated premises.

The acceptability of each premise must be evaluated in isolation from the other premises, even if they provide linked support for the conclusion. In the above example, marked coins were placed in vending ma-

chines on Luzer's route (premise 11), he collected these coins (12) and they were missing when his deposit was examined (19). If one of these failed the acceptability test, the argument would be weak. For example, if the investigator merely assumed that Luzer had collected the coins but no one had seen him make the pickups, the marked coins may in fact be missing because Luzer hadn't completed his route. The conclusion that Luzer is a thief is considerably weaker.

By contrast, the relevance of each statement must be evaluated in the context of the sub-argument or the argument as a whole. Premises 11, 12 and 19 are all relevant in arguing that the offence of theft was committed when seen in the context of each other. Premise 19, that the marked coins were not present in Luzer's deposit, would be irrelevant in the absence of statements that marked coins were collected from vending machines on Luzer's route.

Conclusion

The purpose of a search warrant application is to prevent unreasonable searches by giving a justice the opportunity to evaluate the argument for the search prior to its execution. A logically structured argument is not only more likely to result in a warrant being granted, it will be irrefutable in court.

Rob Munro is a detective with the Waterloo Regional Police and has 17 years police experience, nine in criminal investigations.

NEWS CLIPS

WINNIPEG - Better handcuffs and shackles should be used when moving prisoners, suggests a review prompted by the escape of a man in November awaiting trial on a charge of first-degree murder.

The report, released in December, says Manitoba Justice should develop training materials to ensure prisoner escort procedures are standardized throughout the province. It also concluded the flight-risk of inmates should be better assessed.

The review was done by representatives of the province's corrections division, the provincial sheriff's office and the Correctional Service of Canada.

Derik Zarichanski, 20, pleaded guilty recently to escaping custody from two Winnipeg Remand Centre correction officers outside Misericordia Health Centre on Nov. 6. He was being transported to hospital for a deep cut on his hand when he managed to get out of his leg shackles by picking the lock with a key he had hidden in his rectum, said Paul Peterson, director of operations for Manitoba Corrections.

Zarichanski was re-arrested Nov. 25 and also faces charges in a carjacking. It was the first escape of a prisoner being escorted from the Remand Centre since the downtown facility opened some 10 years ago.

Tory Leader Stuart Murray said the recommendations did not go far enough and corrections officers should be armed when transporting potentially dangerous inmates, such as ac-

cused murderers and rapists. Peterson said that would require legislative changes. Wolfe said the recommendations are being acted upon and research is being done into finding better locks.

HALIFAX - A Michelin employee can't blame his bosses for his inability to do shift work, Nova Scotia's top court ruled in December.

The Nova Scotia Appeal Court unanimously threw out the man's claim for workers' compensation benefits. Michelin, along with other employers relying heavily on shift workers, feared fallout from such claims would drive up expenses, making it harder to compete.

The case involves Richard Ross, a 14-year employee at Michelin's Bridgewater plant. A workers' compensation appeals tribunal ruled Ross suffered a workplace injury when he developed a sleep disorder, after years of working alternating night, evening and day shifts.

The disorder constituted a workplace injury that the Workers' Compensation Board should cover, it ruled. Michelin appealed the ruling Dec. 3. In the Appeal Court decision, Justice Gerald Freeman said Ross's inability to adapt to shift work was a personal characteristic.

"It cannot be said that simply because the condition manifests itself at work that the condition or its symptoms arise out of or in the course of employment," Freeman wrote. The judge said there was no proof the condition was either caused or aggravated by Ross's job requirements.

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BLUE LINE MAGAZINE

Cooperation combats crime

Military police work closely with federal and municipal agencies



by Mark Giles



As a project coordinator with the Criminal Intelligence Service of Canada (CISC), Navy Lieut. Lucie Tremblay develops strategies to combat organized crime and keep contraband, weapons and drugs out of Canada's ports. As an investigator with the Canadian Forces National Investigation Service (CFNIS), which handles serious and sensitive investigations, she is part of the CF contribution to civilian law enforcement across the country.

An MP officer for 15 years, Tremblay has been seconded to the CISC since early 2000 and feels she is making a significant contribution on behalf of the CF.

"This secondment has opened up channels of communication and improved our (MP) image," said Tremblay. "It helps other agencies see how police-oriented we are."

Tremblay is one of several MP officers and non-commissioned members seconded to federal

and municipal police services across the country. In addition to her port security duties, she also enters military information on the Automated Criminal Intelligence Information System (ACIIS), allowing authorized civilian agencies access to the intelligence gathered by the CFNIS.

With over 1200 badge-carrying or sworn full-time members, the military police are equivalent in size to larger municipal police services such as Calgary, Winnipeg and Ottawa. One significant difference, however, is that MP personnel are spread across the country and overseas.

Serving at Army, Air Force and Navy establishments across Canada, MP detachments work closely with local police to serve both military and civilian communities.

MP detachments are supported by the CFNIS – a combined general investigation, major crimes and support section. Divided into four regions based in Edmonton, Ottawa, Quebec City and Halifax, the CFNIS provides investigative, surveillance, polygraph and technical support.

The military police and CFNIS are headed

by the CF Provost Marshal (CFPM). As the de facto military 'chief of police' in Canada, the CFPM reports directly to the Vice-chief of Defence Staff but is the final authority on military police matters.

The Canadian public and policing community are often unaware of the military police role and their high-level of training and professionalism. Secondments to other agencies and joint operations are, however, changing that perception.

"I've worked with (other police agencies) over the years, but I never stopped and thought of the military police," said RCMP Chief Supt. and CISC Director-General Sandra Conlin. "Having a (MP) work with us has raised the profile of the military police and what they can bring to the table."

Interagency secondments allow selected police personnel to experience the culture and professional expectations of other agencies and allow MPs to demonstrate their skills and learn new ones.

It's a give and take concept – the RCMP have seconded an inspector to the CFNIS Sensitive Investigations Detachment since 1997. Other current and previous secondments include NIS investigators assigned to the RCMP major crimes sections in Edmonton and Halifax, the Criminal Intelligence Service of Nova Scotia and Ottawa Police Service.

Cooperation is mutually beneficial – the military police gain access to additional resources in the larger community and civilian agencies gain access to MP databanks and intelligence across the country.

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multiplier. One area of shared expertise is the investigation of computer crime – a field where a rapidly expanding number of specialty areas makes it very difficult for one agency to cover.

The plan is to amalgamate resources with the RCMP and Ottawa Police to form an integrated technological crime team, said Maj. Gilles Sansterre, the officer commanding the CFNIS Support Detachment.

“By sharing personnel, equipment and the same facility, all organizations will benefit,” said Cmdr. Steve Moore, deputy provost marshal responsible for the CFNIS. “We will be sending three investigators to the team in 2003. Their specific expertise will help in some areas and in return we will have access to their advanced equipment and resources.”

Not all cooperation involves investigative teams – sometimes it’s a one-time project that makes a difference. The introduction of VICLAS (Violent Crime Link Analysis Software) to the law enforcement community provided a means to share information on violent crime. The large number and variety of forms required however, especially for federal agencies working in different provinces, can be frustrating.

Two investigators stationed in Borden, Ont. developed a CD containing an electronic digital casebook and containing all the required provincial forms.

“We’re so transient, (as regional investigators) it saves us a lot of time,” said CFNIS Sgt. Darcy Elder. “We went to Kingston last week and had everything at our fingertips – its great for travel.”

This type of initiative is evident in much of the investigative work done by MP personnel. The VICLAS CD has now been shared with the RCMP and is available to other police services on request.

“These opportunities help provide links with the (military police),” said RCMP Supt. Ed Spaans, commanding officer for northern Alta. “All police agencies are looking to establish close partnerships – the more we talk, the more positive things are.”

Another example of positive cooperation is joint forces operations. A joint investigation with the Kemptville, N.S. police concluded in 2000, resulting in over 50 drug trafficking charges, said CFNIS Capt. Dennis Bates. The arrests were partially a result of criminal intelligence provided by military police.

Working with the Edmonton Police Service, RCMP and Canada Customs, the CFNIS Western Region provided information and criminal intelligence on suspects with military links, said Capt. Dave Cowell. This assistance, in some cases, reduced investigative time from days or weeks to only a few hours. Other assistance is more routine, such as when military police handle off-base traffic accidents involving a CF driver or vehicle, or when MP reservists perform traffic control duties for local parades or events.

The military police also provide instructors for several regional and national police courses, including surveillance training for the Criminal Intelligence Services in Ont. and Alta., forensic interviewing at Ottawa Police Service

and major case management at the Canadian Police College.

Military police are grateful for the training they’ve been given over the years, said Sansterre, and providing instructors for advanced courses is an opportunity to contribute to police professional development.


Sometimes an opportunity to serve the international community presents itself, such as the Swiss Air disaster in 1998. The military police seconded a forensic identification technician to assist with the investigation, and later to the RCMP, for over a year.

“We were able to get things rolling more quickly with the Swiss Air disaster,” said Warrant Officer Don Beaver of the CFNIS Atlantic detachment. “Because we had the contacts, we could arrange (support) at (Base) Shearwater right away.”

The efforts of the military police to work with other agencies are being recognized. The CFPM now has a seat on the executive committee of the CISC along with the RCMP (chair), Canada Customs and other major Canadian law enforcement organizations.

“It’s the team effort that counts,” said Col. Dorothy Cooper, CF Provost Marshal. “The (MP and the CFNIS) are committed to providing professional police and security services to the CF and working in cooperation with other police services and communities across the country.”

Captain Mark Giles is the communications and public affairs officer for the military police and Canadian Forces National Investigation Service.



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Evidence inadmissible despite warrant

by Mike Novakowski



A search warrant doesn't allow police to go on a fishing expedition, Ontario's top court has declared.

In *R. v. Fawthrop*, (2002) Docket: C36382 (OntCA), a mother complained to police that a family friend engaged in improper sexual conduct with her daughter and took two Polaroid photos of her private areas. Interviews with the complainant and victim convinced the investigator the accused still had the photos and may be a pedophile who had child pornography.

She consulted a psychiatrist with expertise in pedophilia, who advised that pedophiles generally collect and keep child pornographic materials. Based on this information, she obtained a warrant to search the accused's home for four items directly related to the offence — cameras, film and negatives, developed photographs depicting the victim, photo developing receipts and "any pedophile collection, which may or may not include" items such as magazines, video and audio tapes, writings, computer discs, etc.

The warrant was executed and although police only located a Polaroid camera directly related to the mother's alleged complaint, they also found and seized other child pornography. The charge related to the complaint was subsequently withdrawn but a possession of child pornography charge proceeded.

At trial the investigator, who was present but didn't participate in the actual search, was the only police officer to testify on the voir dire. The trial judge found that because the psychiatrist had no contact with the accused, he couldn't know if he was a pedophile, so there was no link with pedophilia sufficient for reasonable grounds to believe pornographic material existed at his home. Therefore, the warrant was severed, valid only to the extent that it authorized searching for the four items directly related to the complaint; the search for the

pedophile collection was invalid.

However, since the warrant was valid for the four items, the pedophile collection located and seized would have been found during the valid portion of the search. The trial judge ruled that its seizure was authorized by s.489(1) of the Criminal Code and the accused was convicted. Moreover, even if he was wrong in holding the seizure lawful, he would have nonetheless admitted the evidence under s.24(2) of the Charter.

The accused appealed to the Ontario Court of Appeal arguing, among other grounds, that the trial judge erred in finding the seizure lawful under s.489(1) and in admitting the evidence.

The seizure

Justice Borins (Justice Catzman concurring) found s.489 of the code authorizes seizing items not specified in a search warrant if police, while lawfully executing a warrant or other duties, believe on reasonable grounds that the item has been obtained by, used in or will provide evidence of the commission of an offence.

Similarly, the common law plain view doctrine also allows the pedophile collection to be seized if it was immediately obvious to and discovered inadvertently by the officers executing the lawful portion of the warrant. Both these seizure authorities only allow an officer to seize items that are visible during an otherwise lawful intrusion, but do not permit an affirmative search. However, since the only officer testifying was not physically involved in the search, there was no evidentiary foundation for the court to properly conclude that the items were in fact lawfully located under either s.489 or the plain view doctrine.

Because the test "is not whether the police would have found the items in plain view... but whether they did (in fact) find the items in plain view while executing a valid warrant or while lawfully present in the (accused's) residence," the search and seizure was unreasonable and thus a violation of s.8 of the Charter.

Admissibility

The search warrant process is meant to prevent a search based only on suspicion that a crime might have been committed, which is all the investigator had in this case with respect to the pornographic collection. This search, based

solely on suspicion, was a 'fishing expedition' of the accused's home and rendered the s.8 Charter breach serious.

Furthermore, the majority characterized the quantity of child pornography seized, which included two short stories and 35 images, 12 of which depicted a young girl engaged in fellatio, for the most part as small and relatively mild, thus the offence was relatively minor. In concluding that admitting the evidence would bring the administration of justice into disrepute and warranted exclusion, Justice Borins stated:

In my view, in the circumstances of this case, to fail to exclude the impugned evidence would be to sanction the results of a fishing expedition engaged in by the police based on their suspicion that the appellant possessed what (the investigator) described as a "pedophile collection." To rule that the evidence is admissible would seriously diminish the appellant's s. 8 Charter rights by giving approval to the practice of obtaining a warrant to search for items which the police have reasonable grounds to believe may be found in an individual's home and using the warrant as a means to engage in a fishing expedition for a shopping list of items which the police only suspect may also be located in the home. Stated somewhat differently, a failure to exclude the pedophile collection would enable the Crown to introduce evidence through the back door that it was unable to introduce through the front door.

Justice Simmons, in a dissenting opinion, agreed that since the officer who actually seized the items did not testify, the trial record did not support the application of s.489. However, she believed the seriousness of the violation was mitigated because police acted in good faith. They would have been able to form one of the requisite beliefs under s.489 had they actually examined, on an item by item basis, the material they ultimately seized while looking for the two photos related to the complaint and listed in the valid portion of the search warrant. In her view, the offence was serious and the admission of the evidence would not have brought the administration of justice into disrepute.

The accused's conviction was set aside and an acquittal was entered.

Contact Mike Novakowski at caselaw@blueline.ca.



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Crown must prove impairment cause

It's not enough to prove a driver is impaired — the cause of the impairment must also be shown, the Quebec Court of Appeal has ruled.

In *R. v. Jobin*, (2002) 165 C.C.C. (3d) 550 (QueCA), a restaurant employee reported to police, through her supervisor, that she believed a drive-thru customer was inebriated and unable to drive. She noted he had an odour of alcohol, red and glassy eyes, difficulty speaking and appeared to not understand what she was saying to him.

Two police officers responded and followed the accused for 10 to 15 km., observing unprovoked sharp braking and failures to turn when the signal was flashing. The officers stopped the car and observed that the accused had difficulty getting out, understanding their questions and balancing. He swayed while standing and his eyes were bloodshot and pupils dilated.

Although the officers did not personally note an odour of liquor, they arrested the accused and took him to the station. He blew 0 mg% on two breath samples, which surprised the officers since it was inconsistent with his physical symptoms. Nonetheless, they charged him with impaired driving.

The accused testified at trial that:

- the alcohol odour smelled by the restaurant employee was due to empty alcohol bottles he had transported the day before
- he had changed his mind after signalling his intention to turn
- his physical symptoms were a result of minor handicaps including deafness, a shortened leg bone and a speech impediment

Although he found alcohol was not the cause of impairment, the trial judge concluded that the Crown had nonetheless proven that the accused's ability to drive was impaired and convicted him. The accused appealed to the Superior Court of Quebec, which confirmed the conviction, and then to the Quebec Court of Appeal, arguing that the Crown failed to prove the cause of impairment.

Justice Thibault, writing for the unanimous court, held that an essential element of a charge under s.253 of the Criminal Code requires proof beyond a reasonable doubt that impairment was from alcohol and/or a drug and not some other cause:

...I am of the view that the text of s.253 of

the Criminal Code... requires that the Crown prove, beyond a reasonable doubt, that the accused's faculties were impaired by alcohol, a drug or both. The proposition according to which the mere observation of impairment would lead to the conviction of a driver of an automobile does not respect either the letter of s.253 nor the intention of Parliament.

The conduct which is criminalized is not driving while one's faculties are impaired—and impairment may be caused by fatigue, stress, a physical or mental handicap, etc.—but rather driving while one's ability is impaired by the consumption of a drug or alcohol. This is the scourge which the Criminal Code intends to punish and eradicate, and nothing else.

In light of the trial judge concluding that the accused had not been drinking and the Crown's inability to link the impairment to a drug, the court entered an acquittal.

Police welcome Canada's new cyber tip line

A web site launched last year aimed at catching Internet child predators has shown some promising results.

Operated out of Winnipeg, the project, believed to be the first of its kind in Canada, had received 76 reports by January of child pornography and luring on the Internet since its inception in September 2002.

Child Find Manitoba, which oversees the project, says tips have come in from as far away as Denmark and Great Britain.

Federal Justice Minister Martin Cauchon says the project is expected to become a national model for similar programs which will be expanded to other provinces as early as this year.

The Internet site www.cybertip.ca is designed to educate parents and protect children from on-line exploitation. The operation has two analysts who review sites and decide whether police should be contacted.

Officials believe many of the tips - also involving luring, child sex tourism and child prostitution - will come in from other countries. Police and officials behind the project already started meeting with police agencies around the world last year to share that information.

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Distinguishing between crime and terrorism

Looking for the sleeping terrorist among the criminals is the wave of future policing

by Kathryn Lymburner

Community care-taking is based on a service notion that police serve to ensure the safety and welfare of the citizenry at large. In these situations there are exceptions to warrant requirements known as the "emergency doctrine" or "emergency exception" and is part of the idea of exigent circumstances.

Proposed anti-terrorist legislation should apply equally to both suspected smugglers and suspected terrorists. From this it can be determined, that when courts approve police tactics designed to fight terrorists, they will also be sanctioning use of the same tactics against other sorts of criminals. This will happen just simply because we have no way of characterizing which suspects are indeed just the every-day, run-of-the-mill criminals and which are the more unusual species of terrorist. There really is no way to distinguish the two, so they are all treated the same under the law just to ensure that a face-value criminal is not hiding a more dangerous terrorist. Perhaps, it is only through judicial concern for the need to fight terrorism, being applied to cases that may have nothing to do with terrorism, that legal change is likely to occur.

Before the events of September 11th, the law enforcement community already played a major role in an emergency and community care-

taking capacity. According to John Decker, an author on emergency circumstances and police responses, an emergency situation is defined as one, "where a police officer has an objectively reasonable basis for a belief that there is an immediate need for police assistance for the protection of human life or property." The police, in these situations perform functions, designed to detect or solve a specific crime, such as making arrests, interrogating suspects, and searching for evidence.

September 11th, 2001 can be called nothing less than an emergency exception. The law enforcement community had to immediately take on the role of assisting in the protection of human life and property not only on that day specifically but in the many weeks and months following the attacks.

As author William J. Stuntz notes: "even before the fires in the rubble that was the World Trade Center burned themselves out, some politicians were calling for broader powers for law enforcement and greater restrictions on citizens, all in the effort to fight this particular crime wave." Suddenly, across the nation law enforcers were called on to protect their airports, air



spaces, and monuments, while also fulfilling their roles as community caretakers and protectors of human life.

Keep in mind, these new roles, were piled on top of traditional law enforcement roles such as responding to emergency calls, ticketing, maintaining community-police interaction and 'street policing.'

Stuntz continues to point out that these demands for more visible law enforcement were, "already affecting the local police departments' ability to deal with more typical sorts of crime."

The drain on law enforcement resources, which were stretched even before September 11th, means that now even scarcer resources are being pulled too thin, leading to a general increase in crime. Stuntz notes that, some cities have already seen sharp increases in homicides since September 11th. In Canada this fact should not be lost on cities such as Toronto which has seen a sudden increase in specific organized crime deaths.

The new piece of American legislation that has been passed in response to all of these problems is the *Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001*, otherwise known as the "USA Patriot Act." In the first section of this Act, Section 102, it is made clear that, the civil rights and liberties of all Americans, including Arab Americans, must be protected, and that every effort must be taken to preserve their safety; any acts of violence or discrimination against any Americans be condemned; and the Nation is called upon to recognize the patriotism of fellow citizens from all ethnic, racial, and religious backgrounds. (Congress, 2001)

This is important for not only the citizens of the United States, but also informs the law enforcement community that this new Act does not condone the use of racial and ethnic profiling and that in fact all citizens are still protected by their civil liberties. No one race is made a second-class citizen by the events of September 11th, 2001.

Although increased security measures and inter-police and agency cooperation is needed in the pursuit of American homeland security, both the legal and law enforcement community needs to ensure that the due process of law is followed. The law enforcement community should not be so eager to jump the gun in arrests and prosecutions for the sake of homeland security. They need to ensure that individual freedoms and liberties are not sacrificed in favour of national security and safety, which can be in essence a band-aid solution to further international problems. It is imperative that the government and law enforcement community recognize and distinguish between terrorists and criminals.

Kathryn Lymburner is a 3rd year Political Science student.



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Hard facts about smoking

by Peter Shipley

- More than 30,000 Canadians die annually from preventable tobacco related diseases; about 12,000 from lung cancer, 6,000 from emphysema and 14,000 from coronary heart disease.
- Smoking claims more lives through heart disease than cancer.
- Smoking is implicated in at least eight other cancers, in addition to lung cancer - mouth, throat, larynx, esophagus, kidney, bladder, cervix and pancreas.
- Smokers have twice as much peptic ulcer disease as non-smokers.
- In addition to the tobacco and paper, cigarettes may contain hundreds of additives, including numerous known and possible carcinogens (cancer causes). No other product on the market contains so many added chemical ingredients without being required to list a single one.
- There are approximately 4,000 chemicals in tobacco smoke. — *University of Toronto Health News*



whole field of preventive medicine.”

Changing an individual's attitude is the first step in quitting smoking. Unfortunately, given many smokers' apathy about the health effects of using tobacco, that's a major obstacle. A lot of people realize smoking is dangerous but think 'it will never happen to me.'

Finally, there are still people who have an 'awareness gap,' not realizing the effect that smoking has on others. Second-hand smoke is becoming a major health concern. A comprehensive study of 3,500 children between 7

and 10 years old done by McMaster University in the early '80s concluded that "second-hand smoke, especially mother's, harm children far more than air pollution of any other kind."

Most people realize that smoking damages their bodies but there are many positive reasons to quit. Lungs begin to recover almost immediately and the risk of heart disease is significantly reduced in the first year of not smoking. Reformed smokers report more energy and vitality, both on and off the job, and enjoy being able to actually taste their food for the first time in many years.

Non-smokers don't subject others to second-hand smoke and quickly realize how much their old habit was costing them. A pack a day smoker spending \$7 a pack will save at least \$2,555 a year; just think, that's like the cost of a brand new car going up in smoke every 10 years. Health insurance premiums are also lower for non-smokers — several companies charge 35 to 40 percent less.

Individuals who smoke are at risk of developing lung cancer, emphysema, coronary heart disease and a host of other life threatening illnesses. Some have questioned whether officers who smoke should be eligible for the Ontario Police Fitness Awards (OPFA), a program designed to promote physical fitness in the policing profession. Many also view it as an overall lifestyle statement and feel ambassadors of the program should lead by example; smoking is not indicative of a healthy lifestyle.

If we eliminate smokers, should people who drink excessively also be made ineligible? If a smoker meets all the physical requirements, I think they should receive the award. At the very least, smokers have a minimal decrease in lung capacity (depending on how much smoked, what type, how intensely inhaled etc.) so have to be in excellent shape to meet the standards. If the OPFA is a fitness award, then anyone who can meet the standards should receive it. Do you agree?

Articles for this column are supplied by members of the Police Fitness Personnel of Ontario (PFPO). President Peter Shipley can be reached at peter.shipley@jus.gov.on.ca or (705) 329-7546.

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Public Information Officers a 'must have' position in policing Perception can be 90 per cent of the game

by Judy Pal

In these days of cost cutting, number crunching and budget balancing, police executives are constantly on the lookout for ways to improve the bottom line. In many instances, city staff demands, "if it doesn't help catch crooks, dump it." In some cases, police departments look to downsize or even eliminate their media or public relations staff.

No question, 'PR-types' or Public Information Officers (PIO) are hard to justify. They aren't patrolling the streets, setting up crime-busting stings or tending to victims; but what downtown may not realize is that they are paramount to your department doing its job.

In 1999, Halifax Regional Police (HRP) conducted a community survey and asked the question, "What has the greatest influence on your opinion of the department?" Far and away, the greatest response was, "the media." Only 15 per cent responded "one-on-one experience with an officer". In fact, the majority of people in our communities will never have direct contact with a police officer... and most hope they don't!

Community perception counts

The perception people have of your department is vital to law enforcement getting the job done. Cops can't function without the support of the community. A PR agency executive, hired by the LAPD after the Rodney King incident, put it best when he said, "a police department can truly only be as good as the community in which it's serving wants it to be."

Police agencies are the only municipal department that must rely on the community to do its job. Libraries will operate with or without the support of the public. Streets will be cleaned with or without the approval rating of area residents. Garbage will be collected, and so on. Police, however, can't be effective without the public's support.

That being said, the image of your police service as a caring, professional, ethical agency is vitally important to your bottom line – and that's where your media PIO or public relations staff can play a major role in promoting the good work your officers do. By promoting a positive public image of your department, the community will come to perceive their police as an agency they can trust and depend on. With that public support, it's amazing what a department can achieve.

For instance, back in 1997, HRP was in its infancy. It was a newly amalgamated force, with internal issues and external perception problems. At that time, the public placed policing eleventh on its list of important issues when it came to spending tax dollars. By 2001, policing had shot to number one — not because there was a crime wave, but because the profile of department and community safety issues was raised dramatically.

This was done with a strategic plan in place to bring policing issues front-and-centre and to promote a positive public perception of the department and the good work of its officers.



Perception vs. reality

Unfortunately, in the majority of cases, public perception means more than reality. If the public perceives your department as unethical and doing racial profiling, no amount of denials, news conferences or media interviews will change their mind. It's all about perception and learning how to gain positive public support before the image-threatening issue arises.

A couple of years ago, HRP experienced the horrors of having to charge one of their own with extortion. It was the ultimate breach of public trust. However, because public support of the department was so high, besides a day or two of sneers and painful jabs from some members of the community, overall backing of the department did not waver. The media dealt with the issue in three days, and it was over. Much to many people's surprise, the department's image did not suffer.

Your public affairs staff or PIO can build on the image your officers already portray to the public and can communicate the good work your officers do. However, they cannot build on an image that is misleading or non-existent, nor should they ever be asked to cover up serious errors of judgement made by police or lie about incidents.

Every day your staff is on the front lines dealing with the public. All police officers need to remember the public is always watching and listening.

When it comes down to it, the public believes what they see before what they hear, and will believe, in most part, what the media tell them. It's your responsibility as a police officer to maintain the public image you want your department to have, and that's a compelling reason to maintain a well-trained, well-respected, image conscious PIO on staff. When it comes down to it, can you afford not to?

Judy Pal is a respected public affairs practitioner and energetic, insightful lecturer and media trainer. Judy will be presenting a series of lectures at the *Blue Line Trade Show on April 29*. You may read more in the following column. To register go to www.blueline.ca and click on 'Trade Show.' You may also contact Judy direct at jjpal@partner-intl.com or phone 902 483-3055.

BLUE LINE

SEMINAR SERIES

The Blue Line Trade Show will be featuring a series of Seminars. The following is an overview of these sessions.

Police Communication and Public Image subjects in two-part Seminar series



Two seminars will be presented by Halifax-based media and public relations expert Judy Pal at this year's *Blue Line Trade Show* on April 29th. Judy's topics will be communicating to the media in crisis situations and how to project a positive image to your community. Both

these seminars are parts of a larger more intensive two week course Judy presents on the subject of Police and Media communications. These courses serve as a sampler for the attendee to become more informed on the subject and also to see if this type of work is suited to them. These courses would be suitable for all levels of police and private security personnel.

With 20 years of image-conscious expertise; including stints with the Stanley Cup Champion Edmonton Oilers, Labatt Breweries and Global Television, Judy knows the foils and foibles of maintaining a positive public image, the challenge of forming public perception and opinion... and maintaining it!

The seminars can be taken individually or sequentially and the cost is \$80 per session (plus GST). *Blue Line Magazine* will be presenting a certificate of attendance for participants of both sessions.

Course No. 1

Communicating In Crisis
April 29th 9:00 to 11:30 a.m.

This half day session teaches the eight rules for communicating in a crisis, what to look for in a qualified spokesperson during a crisis, what you should be saying... and what the public wants and needs to hear from their police.

Course No. 2

Image, Perception and Police
April 29th 1:00 to 3:30 p.m.

This half day session focuses on the importance of a police department's public image, who and what portrays the image of the police department, the important distinction between perception and reality, and how the media play a huge role in shaping a community's public image of its police.

Southern Ontario Law Enforcement Association (SOLETA)

April 29th or 30th, 9:30am to 11:30am

Course Outline

With the recent tragic events thrust into the forefront of our society you now have the unique opportunity to be trained in *Extraordinary Rapid Deployment* at the *Blue Line Trade Show* in April.



Extraordinary Rapid Deployment (ERD) training is vital to all police officers, particularly those on the front line. Ontario has now made this training mandatory for officers responding to calls to schools where an armed suspect is believed to be on the premises. The *Blue Line Trade Show* gives you an opportunity to be appropriately trained in this response mechanism.

The course examines actual incidents and provides critical information for first responders. It shows specific officer deployment tactics, formations, and cornering strategies. Also covered are police, contact, and rescue team priorities, equipment, and procedures. Attendees will receive a certificate of attendance upon completion of the seminar series.

Presenter

A Halton Regional Police officer with over 15 years of experience, **Chris Collins** is the tactical rescue unit team leader and the founder / president of the Southern Ontario Law Enforcement Training Association. He can be reached at soleta@cogeco.ca.



Who Should Attend

- All front line officers
- Supervisors
- Tactical officers
- School liaison officers
- Campus police services

Ontario Gang Investigators Association (ONGIA)

April 29th or 30th, 1:30 to 3:30pm

Course Outline

This seminar aims to empower police and civilians alike with the tools necessary to combat street gangs. You'll learn the tell tale signs of gang membership and their key motivational factors.



Criminal street gangs impact the community in reprehensible ways. The Ontario Gang Investigators As-

sociation has partnered with *Blue Line Magazine* to offer an intense gang training module for the civilian and law enforcement communities.

We will examine the history of criminal street gangs and the most common warning signs of gang membership and association. This will heighten delegates' awareness of the various stages of gang involvement.

We will discuss key strategies which focus on interdiction, intervention and education. Upon successful completion, each attendee will receive a certificate from the Ontario Gang Investigators Association.

Who Should Attend

- All front line officers
- Investigators

- Crime analysts
- Crime prevention officers
- School liaison officers
- Campus police services
- Civilians

REGISTRATION

These half-day courses will be held on April 29 and repeated April 30 between 09:30 and 15:30 hrs.

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- Hiring rate under review.

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We thank all applicants for their interest, however, only those selected for an interview will be contacted. The University of Toronto is strongly committed to diversity within its community and especially welcomes applications from visible minority group members, women, Aboriginal persons, and persons with disabilities, members of sexual minority groups, and others who may contribute to the further diversification of ideas.

For further details go to **BLUELINKS** at www.blueline.ca



Workplace bullying - a career altering experience

by Heather Gray

“All cruelty springs from weakness” - Seneca (4 BC - AD 65)
Workplace bullying is so insidious and subtle that targets often aren't aware of what's really going on until it's far too late to

salvage their reputation. They're often stunned to realize the extent of destruction to their professional character and once-stellar career.

The unfortunate target is often foiled when

trying to seek justice and recover from the attacks to their self-esteem, drive and initiative, contribution, dedication and loyalty to their organization. They slowly come to realize that no one in the organization is motivated or equipped to seek justice on their behalf. Often those in power will not advocate for them, although scores of co-workers know exactly what has transpired, having witnessed the tedious and methodical annihilation of a once-productive employee. They're likely to fear getting involved lest they find themselves next in line for targeting.

Many targets ultimately leave the organization they once cherished, often at great personal loss, only to start over again somewhere else. The upshot is that one organization's loss may well be another's gain. Sometimes the vanquished target finds great satisfaction and success after leaving a bullying situation and the notion that 'living well is the best revenge' surely fits.

Clinical psychologists Gary and Ruth Namie have, in recent years, devoted their practice to studying, teaching about and eradicating workplace bullying. They founded the non-profit *Campaign Against Workplace Bullying (CAWB)* and conduct on-line surveys through their web-site (www.bullybusters.org).

They discovered that 75 per cent of targets eventually leave an organization and many report great losses in productivity while under the suffocating destruction of the bully. More than 80 per cent of bullies were managers, able to exploit power to their own sadistic ends. Many targets reported developing severe, often debilitating, stress-related health issues such as depression, insomnia and chronic pain. In 25 per cent of cases, targets reported that they subsequently found themselves suffering from post traumatic stress disorder, the legacy of prolonged, unremitting psychological and emotional abuse. Ruth Namie calls this "work trauma."

Bullying - defined

According to the Namies, workplace bullying consists of "repeated, malicious, verbal mistreatment" by a harassing bully driven by their desire for control.

The harm of bullying comes when the psychological or physical health of the targeted person is threatened. Bullying prevents workplace productivity, causes a severe impact to the organization's bottom line and only serves to satisfy the perpetrator's insatiable drive to control others.

The bully's objective

The overriding objective of any workplace bully is power, control, domination and subjugation. The means by which that's attained includes deception, corruption and collusion, negligence, maladministration, dereliction of duty, conspiracy, breaches of code of conduct, rules and regulations, misrepresentation, impropriety and even criminal acts.

Bullies tend to be insecure people with poor or non-existent social skills and little empathy, according to the Canada Safety Council. They turn this insecurity outward, finding satisfaction in their ability to attack and diminish the capable people around them. A workplace bully subjects the target to unjustified criticism and trivial fault-finding and ignores, overrules, isolates, excludes and humiliates them, especially in front of others.

The serial bully

"Most cases of bullying involve a serial

Car theft a rising crime in Canada

Intensive Antitheft Marking, a real and effective concept to fight car theft



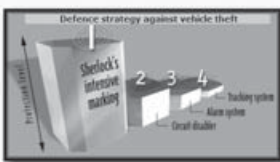
Since 1983, a Canadian company, *Sherlock Antitheft Marking Inc.*, keeps on garnering astonishing statistics with a simple but effective method it has created to prevent vehicle theft.

The effectiveness of the intensive antitheft marking is unmatched. No other system has yet demonstrated a better way to surpass its annual rate of only 48 thefts per 100,000 marked vehicles compared to annual Canadian theft rate of 1000 thefts per 100,000 vehicles. The rates in Ontario and Quebec are 779 thefts per 100,000 and 1090 per 100,000 vehicles respectively.

But why would intensive antitheft marking be so efficient? Because year after year, *Sherlock* keeps on demonstrating that its marking process, including its identification methods, its database and the reliability of the entire system confirm the fact that thieves and receivers prefer not to take a *Sherlock* marked vehicle. They would rather avoid the risks that could lead them directly to jail instead of leading them to a fortune. The *Sherlock Intensive Marking* process marks over 52 parts which include all glass, lights (front and rear) T-tops, mag-wheels, wheel covers, front and rear bumpers and over 30 engine parts.

An intensively marked vehicle constitutes an inextricable trap for any thief or receiver because its value is diminished considerably on the black market and is finally not worth the value of one which is unmarked. However a marked vehicle or part may well be sold without any difficulty on the open market even though it constitutes a solid proof of theft, if required, when found on the lot or shelves of a receiver. Moreover when a *Sherlock* marked vehicle is identified as belonging to a certain region, it becomes dangerous for a black market trader to export such a vehicle. By definition, this type of trader is not interested in revealing the origin of the vehicle even if it originates in a foreign country. That explains why the vehicles marked with the YYZ (Toronto), YUL (Montreal), YQB (Quebec), YOW (Ottawa), or FRA (Frankfurt) or any other international identification are rarely victimized for the international illegal trade.

The results obtained by the *Sherlock Intensive Marking* process is due to the effectiveness of the exclusive and patented marking system developed by *Sherlock Antitheft Marking Inc.* and the seriousness, professionalism and reliability demonstrated by its network of installers.



The recent extension of confidence by insurance companies in this primary defence mode and the support of *Lebeau, Duro* and *Standard Glass* allied to a vast network of over 250 car dealers reinforce the position of the intensive antitheft marking in the fight against vehicle theft.

For more information please consult our website at www.sherlock.ca

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bully – one person to whom all the dysfunction can be traced,” says workplace bullying specialist Tim Field. “The serial bully has done this before, is doing it now – and will do it again. The serial bully in the workplace is often found in a job which is a position of power, has a high administrative or procedural content but little or no creative requirement.”

According to Field, a typical serial bully is:

- a convincing, practised liar
- has a Jekyll and Hyde nature – vile, vicious and vindictive in private but innocent and charming in front of witnesses. No one can (or wants to) believe this individual has a vindictive nature – only the current target of the serial bully’s aggression sees both sides.
- excels at deception and their capacity to self-opinionated and displays arrogance, audacity and a sense of entitlement, invulnerability and untouchability
- evasive and possesses a Houdini-like ability to escape accountability
- glib, superficial and often relies on mimicry and repetition to convince others that s/he is both a ‘normal’ human being and a tough, dynamic manager. They’re likely to extoll the virtues of the latest management fad and pour forth the accompanying jargon.
- often displays traits consistent with that of a psychopathic or sociopathic personality
- undermines and destroys anyone who they perceive to be an adversary, potential threat or who can see through their mask
- adept at creating conflict between those who would otherwise collate incriminating information about him/her and is quick to belittle, undermine, denigrate and discredit anyone who calls, attempts to call, or might call the bully to account.
- convinced of their superiority and has an overbearing belief in their leadership qualities but cannot distinguish between leadership (maturity, decisiveness, assertiveness, cooperation, trust, integrity) and bullying (immaturity, impulsiveness, aggression, manipulation, distrust and deceitfulness)
- full of a seemingly limitless, demonic energy, especially when engaged in attention-seeking activities or evading accountability.

They also:

- are selfish and act out of self-interest, self-aggrandisement and self-preservation at all times
- use criticism and humiliation in the guise of addressing shortfalls in performance – in reality, these are for control and subjugation, not for performance enhancement
- distort, twist, concoct and fabricate criticisms and allegations and abuse the disciplinary procedures – again for control and subjugation
- are autocratic and dictatorial.
- may appear superficially competent and professional but behind the facade are inadequate, inept, poor at their job and often, outright incompetent
- appear to be smart but that intelligence is focused exclusively on deviousness, cunning, scheming, manipulation, evasiveness, deceptiveness and self-centredness
- are a divisive and disruptive influence; their

departments are dysfunctional and inefficient and their behaviour actually prevents staff from performing their duties

- usurp others’ objectives, falsely winning allegiance in their desire for personal power by establishing cliques or gangs. This generationally perpetuates itself and the legacy continues.

Responsibility

The serial bully appears to lack insight into his or her behaviour and seems oblivious to their crassness and inappropriateness, however it is more likely they know what they’re doing but elect to switch off the moral and ethical considerations by which normal people are bound — if this is the case, they’re responsible for their behaviour and thus liable for its consequences.

Escaping accountability

The bully is adept at escaping accountability, often skating out of situations to which most would be called to account. This is largely because of their ability to use deception and misperception to turn the tables on their accuser. Field asserts that, when called to account, the bully instinctively:

- denies everything
- aggressively counter-criticises or makes counter-allegations, most often based on distortion or outright fabrication — the hallmarks of which are lying, duplicity, hypocrisy and blame — to avoid answering the question and thus accepting responsibility for their behaviour.

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This tactic forces the target into giving another long explanation to prove the bully's allegations false. Quite predictably, everyone forgets about the original offence.

Bullies rely on others disbelieving their target when they finally report the abuse. "Are you sure this is really going on?" is the likely response the target will hear. The very fact that it sounds so bizarre, so absurd, is the very reason many will be highly sceptical. Most humans want to believe the best in people. Not experiencing life in the madhouse firsthand makes it difficult to fathom.

It's also important to remember that the bully has carefully crafted a 'sphere of influence,' slowly schmoozing and brain-washing key individuals up the line. These participants, who are sometimes unwitting pawns, support the bully, blindly believing all of the lies and manipulations that have preceded the revelation of abuse by the target. Bullies often effectively sabotage the target, attacking their credibility and reputation, slowly and cunningly, by slipping disparaging comments into seemingly innocent conversations with their benefactors. By the time the target comes forward, the damage to his/her reputation has poisoned the environment, making justice near impossible.

Projection

Bullies project their inadequacies, shortcomings, behaviours, etc. onto other people to avoid facing up to their inadequacy and doing something about it, says Field. It's meant to distract and divert attention away from them-



selves and those inadequacies. Projection is achieved through blame, criticism and allegation. Once established, every criticism or allegation the bully makes about their target is actually an admission or revelation about themselves. Knowing this, management and investigators can then delve into the bully's life, looking for those specific transgressions.

The target - personified

Our collective ideology and memories of schoolyard bullies shaking down the weak and timid victim for lunch money is simply not valid when it comes to the reality of workplace or corporate bullying.

"The common stereotype of a bullied person is someone who is weak, an oddball or a

loner," says the Canada Safety Council. "On the contrary, the target chosen by an adult bully will very often be a capable, dedicated member, well-liked by co-workers. Bullies are most likely to pick on people with an ability to cooperate and a non-confrontative, interpersonal style. The bully considers their capability a threat and determines to cut them down."

Adult bullies can be characterized as having low self-esteem and an inadequate personality and tend to overcompensate for this by toadying and boasting. Often they are marginal or non-performers in their own right, choosing to spend their time schmoozing with upper management or taking entitlement with their work time, all the while destroying the target(s) they've selected. They feel defective, loath themselves and are often suspicious of others' motives, most likely because they suspect that everyone else is living by the same corrupt code of conduct as they.

Their targets are disempowered such that they become dependent on the bully to allow them to get through each day without their life being made hell. This disparity of power and tragic dependence can be likened to that of an abused child, spouse or hostage who finds themselves in the impossible position of trying to appease the cruel master so they'll spare their life — or their dignity and self-worth, in the case of workplace bullying.

Organizational responsibility

How can an organization allow such brutality, protecting a one-man wrecking crew at great cost to the bottom line, morale of the target(s) and co-workers and their corporate reputation? It is somewhat surprising that, according to the Canada Safety Council, the prevalence of workplace bullying is four times more common than other workplace transgressions such as sexual harassment and racial discrimination.

"A bully-tolerant workplace can be quite pathological, gripped in fear, with everyone, including management, too petrified to hold the bully accountable for his/her unforgivable behaviour," according to the Namies, who operate *The Work Doctor*, a company and web-site (<http://www.workdoctor.com>).

"Employers, already predisposed to ignore life in the trenches and to support the bully's version of reality, will find it difficult to believe the cruelty that actually happens," they add. "This empowers the bully to continue without fear of consequences..."

"In retrospect, a wise employer would see the signs of unproductivity from employees known to perform at a high level and attribute it to new changes such as having a new supervisor — but the bully and accomplices provide the camouflage that blocks the accurate, truthful view for senior management. Decline in performance from being traumatized is instead portrayed to higher ups as a defect in the targeted person. Despite years of recorded excellence, for some inexplicable reason, the target's dropoff is accepted as reality when described by the very person responsible for the conversion of a normal, healthy workplace into a daily chamber of horrors."

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The Namies say bullying costs include:

Tangible

- downtime (lost efficiency)
- recruitment
- hiring bonuses
- inexperience (reduced efficiency)
- buy outs of tyrants who refuse to leave without a monetary incentive

Add to that litigation costs — attorney fees, settlements, jury awards, appeals, human rights tribunal awards — and WCB and disability costs — stress-related payments, claims and disability benefits.

Accidents increase as staff become fatigued from bully-induced stress and anxiety and new employees may lack the experience needed to make consistently sound decisions. The best and brightest may seek out non-hostile workplaces.

Intangible Costs

- Reputation suffers as word gets out that the organization is a place promoting cut-throat cruelty and ‘grinding up’ its people
- Bad public relations, resulting from high profile litigation naming the organization as an active supporter of offensive harassers
- Sabotage by fearful employees who know no alternatives when management fails to purge or punish the tyrant(s)
- Staff resistance to initiatives launched by management who can’t be trusted to look after employees’ interests

It makes no sense to incur these preventable costs in this competitive market for good employees! By not stopping the bullying, an organization is missing an excellent recruitment and retention edge.

Organizational solutions

There are tangible things that governments and organizations can do to mitigate and even eliminate the severely destructive effects of bullying:

- Introduce and enact sweeping workplace violence legislation
- Voluntary compliance, if not currently legislated
- Implement a universal code of conduct which demands respect of others and zero-tolerance of bullying
- True ‘leadership’ by senior management (leading by example; taking action)
- Changing organizational culture by removing barriers to reporting incidents
- Intervention by senior administrators at the earliest possible opportunity
- Out-source investigations and assessments
- Close supervision and accountability of all managers and tight scrutiny of their management style
- Communicate with front-line staff
- Be aware that bullying may already be
- Work with the target to restore their self-confidence and productivity
- Dismiss the bully when warranted

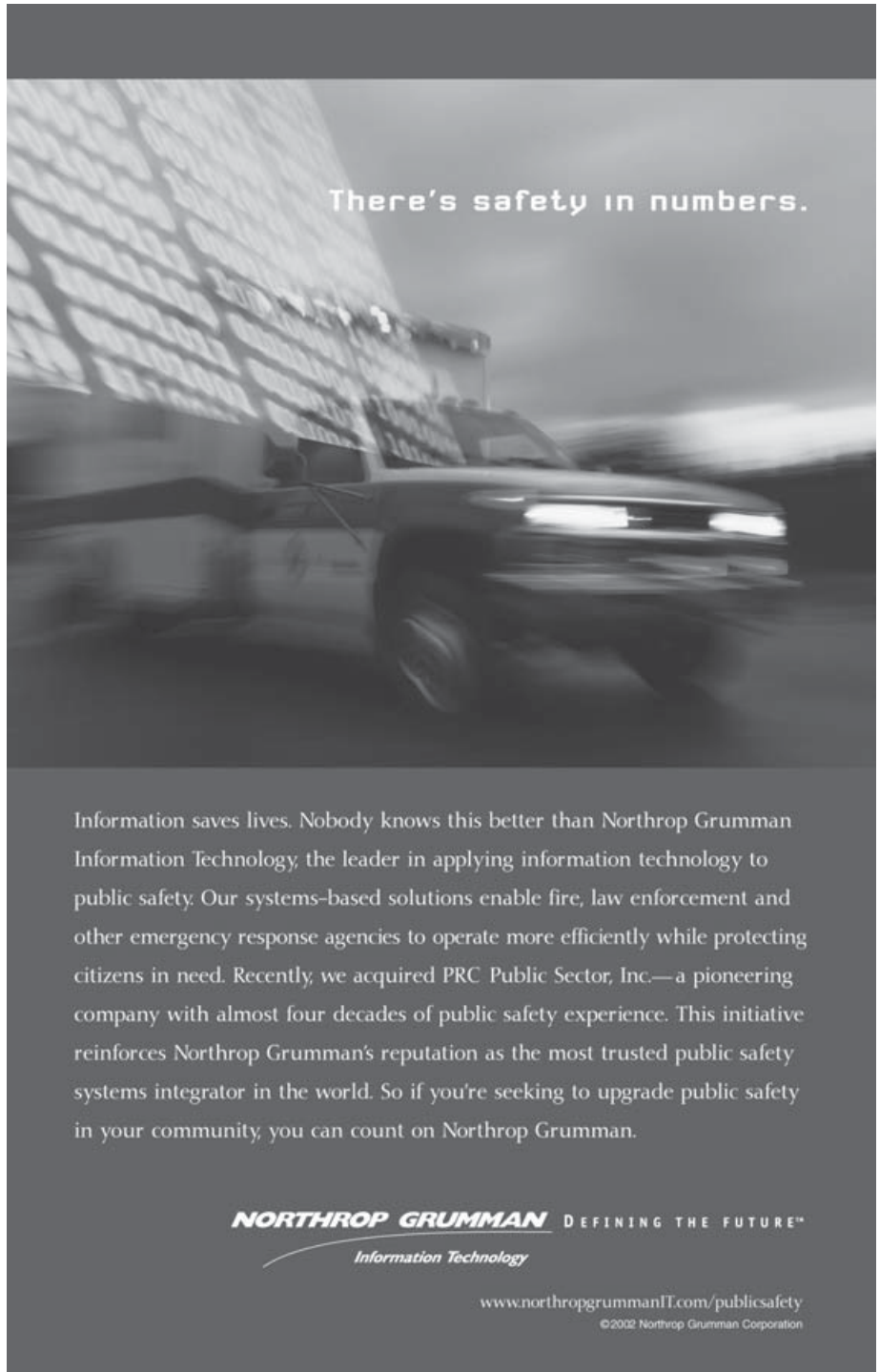
Bullying in police agencies

The reality in most police agencies is that the ‘chain of command’ — the prevailing attitude that there’re inherent rights and privileges that come with higher rank — can allow bullying to become pervasive and, if unchecked, can lead to overt corruption.

Sometimes administrators, even when faced with overwhelming evidence that bullying is occurring right under their noses, either can not or will not do anything about it. “I have to trust my managers” becomes the rallying cry of those too inept to tackle this tough issue — but the buck must stop somewhere. Where does it stop in your organization?

Heather Gray is a former police officer with 20 years experience, eight as a hostage/crisis negotiator. She worked as a CID detective in an Integrated Child Abuse Unit. Her company, TAMA - Threat Assessment and Management Associates in Edmonton, specializes in workplace violence and threat assessment and conducts training seminars and speaking engagements throughout North America.

She’s the only independent consultant licensed to use the Mosaic program, a threat analysis system developed by Gavin de Becker, the author of *The Gift of Fear* and one of the world’s foremost authorities on predicting violent behaviour. She can be reached at info@heathergray.net or (866) 988-2484.



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Gun control

There is another way with another focus

by Mark Reesor

A proposal for a cheaper, more effective alternative to the hugely expensive and problem-plagued national gun registry comes from perhaps the last group you might expect — the National Firearms Association (NFA).

It's not a new idea either — the NFA says it's promoted its 'Practical Firearms Control

System (PFCS),' a "proven method that will make Canada a safer country (and) attacks the criminal use of weapons," to any government who will listen since 1966.

Firearm owners are militantly resisting the current system. Bill C-68 is seen as "a long-term government policy designed to take lawfully acquired and owned property from its owner without paying compensation and to

criminalize the innocent enjoyment of recreational firearms activities," the national firearms owners group says.

Its suggested firearms act (available at <http://www.nfa.ca/Publications/PFCSEnglish.pdf>) is just 23 pages long.

"The differences between innocent behaviour and criminal behaviour are clear," the group says. "It should, therefore, be possible to define criminal behaviour and innocent behaviour in less than the 137 pages of criminal law plus 142 pages of regulations required by Bill C-68. It should not be necessary to issue a 1370-page 'Firearms Regulations and Associated Criminal Code Desktop Manual' to explain those 279 pages of complex and internally contradictory rules."

The PFCS would classify firearms into four classes:

- Class A - Fully automatic firearms
- Class B - Center fire rifles and shotguns
- Class C - Handguns; everything under 660mm (26") overall
- Class D - Rim fire rifles and shotguns and all muzzle-loading firearms

(There would also be a 'weapons' category for non-firearms items like police batons.) Permits issued would also classify usage:

- Possess: To simply possess the firearm, unused, as a collector, for example
- Basic: To use on a basic shooting range.
- Advanced: To use on an advanced range, where one moves about with a loaded firearm or draws a loaded firearm from a holster
- Field: To use at any place, other than a shooting range, where a firearm may lawfully be fired
- Professional: To carry and use for professional reasons, as a dealer, salesman, expert witness, etc., might require
- Police: To carry and use for protection of human life from criminal violence; requires meeting all relevant standards required of an RCMP constable

A first-time applicant — the system would 'grandfather' firearm owners and users who've already proven they're not a menace to society — would apply to a recognized instructor, certified by an existing firearms body and not paid for by tax money. Instructors, who would not approve people who act unsafely with firearms, would train the applicant and certify that:

- they're trained and competent to use firearms of the class safely;
- know the rules of safety and safe handling, and the laws that apply;
- they're the kind of person who obeys the rules.

The instructor certification is meaningful, the NFA says, because effective screening "can only be done by someone who sees and considers the applicant's behaviour with a firearm over an extended period."

The applicant would then apply to police for a criminal record check, who would then issue (or refuse) a *Police Clearance Certificate*. The applicant takes this to an issuing office, perhaps a motor vehicle licensing office, to get a firearms permit. Using police only for the

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check rather than routine paperwork would free up scarce resources — a sergeant, constable, two clerks and three rooms of a police station in Edmonton alone — for more important work, the group says.

The permit would be in the form of a grid, with firearm classes down the left edge and usage across the top, and each entry would be subject to specific rules. A Class C/Police Endorsement, for example, would license a detective to carry a loaded, concealed handgun to protect human life from criminal violence. Class C/Field endorsement would license a geologist to carry a loaded handgun only in the field to protect human life from animal attack, for survival hunting and for signalling.

The permit would authorize possession, acquisition, carriage, transport and use, with control appropriate to the holder's status, replacing the Firearms Acquisition Certificate, Permit to Carry and Permit to Transport.

Firearm owners would be protected, it says, because they can demonstrate who they are and what they're qualified to have and use. Police would also be protected because absence of a permit is grounds to seize any firearm — the group says no such document exists in the current system — and a permit would provide much meaningful information as to the holder's character and status. There would also be mandatory penalties "that the crown attorney can't plea bargain away" for criminals who use weapons to threaten or harm someone.

Penalties would be more severe for someone who has a firearms license and commits a crime, says NFA President Jim Hinder.

"Jim Hinder has a gun license — I've basically made a pact with society that I can be trusted with this — therefore if Jim Hinder decides to go out and hold up a store, I have to do a tougher sentence... because I've breached that trust. That's the other piece you build into the law."

Registering firearms "gives unrestricted, unsupervised access to someone with a firearms license; you either trust that person or you

don't," says Hinder. "What the government says is 'well, we really don't trust you' — so tonight when I go... shoot my .45 Colt, I need my gun license, registration certificate, authorization to transport, a myriad of paperwork. All of that paper costs money; paper in my hands won't prevent crime."

Hinder says the firearms bill has taken police off the streets and money out of police budgets — "I'm in Edmonton and they're crying for money; we've got our helicopter they're trying to fund, they need a new shooting range and new facilities. This law has taken three million dollars for every federal riding in Canada... and that's dangerous."

After backtracking on its request for another \$72 million, the federal government said it would pull money from other areas of the Justice Department to keep the registry going. "Where's that coming from," wonders Hinder. "The courts? The police? border security? That's where we need to be making the effort — we don't need it on the wrong target."

The government, firearm owners and police all have the same goal, Hinder says — safer communities. "What we need to be doing is putting all of our energy into focusing on who is the problem..."

"Uncle George in Hines Creek, Alberta has never been and never will be a problem. The guy on the street with the gun down his pants selling drugs, breaking into homes or robbing stores — that's the problem. While the police, justice department and bureaucracy are worrying about making sure all my paperwork is up to date, they've missed that target."

When it comes right down to it, "I really don't care what it takes to get a safer Canada," Hinder says. "We want an effective firearm control system that works, that supports community safety, that supports the police... and the current system doesn't. It needs to go."

The National Firearms Association can be reached at NFAinfo@nfa.ca or 780 439-1394. President Jim Hinder can be contacted at jhinder@nfa.ca.



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An online supply and service guide

by Tom Rataj

The Internet has become an indispensable online resource, providing a wealth of information on just about anything. From a law enforcement perspective, it can be a very effective tool for conducting investigations and planning law enforcement strategies.

It has proven its worth in the past year alone when several individuals were apprehended, after many years on the run, because of a simple name search done on the Internet by an investigator.

The amount of law enforcement information now available online is staggering. There is a wide variety of reference type information, including the complete up-to-date texts of various pieces of provincial and federal legislation, and numerous telephone number search sites, many with reverse number lookups that provide a name and address from a telephone number.

Finding the information you need is sometimes a challenge, and pruning the out of date sites can be a chore.

Below is a basic selection of particularly useful and interesting sites that provide a wide variety of law enforcement related information, useful for everything from finding basic material through investigations, planning and research. Many also have extensive links to other sites that may be related or of interest.

Most of the larger Canadian sites are available in both official languages.

Legal information

Department of Justice Canada (<http://www.canada.justice.gc.ca>): A virtual treasure-trove of legal and justice related information, including material on the department and the programs and services it offers. There's also



BlueLinks — an all Canadian source for law enforcement products and services at www.blueline.ca.

an extensive selection of major statutes and other federal acts relevant to law enforcement, educational material for youth, news releases and information on employment and judicial appointments.

Insurance Bureau of Canada (<http://www.ibr.ca>): The IBC is the national trade association that represents the Canadian insurance industry. In addition to extensive information about the various types of insurance, it also has links to the Canadian Coalition Against Insurance Fraud and the Investigative Services Division of the IBC, both of which provide information and services to assist police investigators.

National Insurance Crime Bureau (<http://www.nicb.org/index.shtml>): While this is an American not-for-profit organization, it provides a wealth of information about insurance related fraud and theft that is as relevant to Canada as the US. There's statistical, strategic and tactical information and services.

Canadian Alliance Against Software Theft (<http://www.caast.ca>): Featuring extensive information about software piracy, counterfeiting, the Canadian Copyright Act and various Anti-Piracy resources. Organizations can use this site to ensure they comply with End User Licence Agreements (EULA's) and investigators will find it helpful when working on counterfeit software cases.

BankofCanada (<http://www.bankofcanada.ca>): Includes information about counterfeit money detection and various other programs and services the bank provides. Also includes an up-to-date tool that converts over 50 foreign currencies to and from the Canadian dollar.

Police sites

RCMP Most Wanted Page (<http://www.rcmp-grc.gc.ca/html/wanted-e.htm>): This part of the RCMP's extensive site provides images and information about the most wanted criminal in Canada. It also has links to the FBI, American and US Marshal's most wanted lists.

International Association of Computer Investigative Specialists (<http://www.cops.org>): The IACIS is an international, volunteer, non-profit corporation specializing in computer science forensics education. Members are trained on how to seize and process computer systems. In addition to information about this organization, their site includes solid basic instruction on how to process seized computer systems during investigations.

Canadian Police Information Centre (CPIC) Services (<http://nps.ca/ENGLISH/index.html>): Contains a selection of useful information for the general public and accredited law enforcement agencies. There is a stolen property search section that allows online searches for a variety of items, including cars, boat and bicycles. The CPIC National Directory is also available in PDF format.

CPIC Renewal Project (<http://www.rcmp-grc.gc.ca/cpicrencip/>): This site provides some basic information about the progress of the project.

The CPIRC Resource Centre Page (http://www.cpir.com/resource_centre.htm): The Canadian Private Investigators Resource Centre contains well over 100 Internet links to sites of various interests to investigators.

CALEA (<http://www.calea.org>): The official site of the Commission on Accreditation for Law Enforcement Agencies provides complete information on the authority and its programs and services.

COP-Net (<http://police.sas.ab.ca>): An interesting police site, with a variety of US, Canadian and international links to information, products and services, as well as online shopping at COP-Mall.

Officer.com (<http://www.officer.com>): A privately run policing website with a wide variety of information for law enforcement officers. Includes loads of Internet links to other policing sites and police related news stories.

Blue Line Magazine (www.blueline.ca): Without beating our own drum too much, the Blue

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For further details go to **BLUELINKS** at www.blueline.ca

Line website offers a generous helping of information about the magazine, *Blue Line News Week* and links to most Canadian and American police agency web sites. It also offers access to subscription information, the *Blue Line Bookshelf*, investigative links, the *Blue Line Forum*, *Blue Links* (product information), the book shelf, upcoming events... the list goes on.

The Federal Bureau of Investigation (<http://www.fbi.gov>): The FBI's site offers a wealth of information about the agency, its mandate, most wanted list and a pile of other information. There is currently a lot of information about terrorism on this site.

Gang information

The following gang investigator sites offer a wealth of intelligence and general information on gangs, anti-gang techniques and strategies tried and tested in the US and elsewhere. If you don't think your jurisdiction has gang problems, check out these sites and be prepared to change your mind:

- **Ontario Gang Investigators Association** (<http://www.ongia.org>)
- **California Gang Investigator's Association** (<http://www.cgiaonline.org>)
- **Midwest Gang Investigators Association** (<http://www.mgia.org>)

Address and phone

This is just a small sampling of some of the better sites for conducting address searches and telephone number and reverse lookups. Some sites allow users to identify the neighbours of a person at a particular address, complete with street maps showing the area.

Canada-411 (<http://canada411.com>): This site provides online access to all Canadian white pages and Yellow Pages directories, offering current listings from across the country.

Canada Post (<http://www.canadapost.ca/splash.asp>): Includes online postal code lookups and access to Canada Post's online and regular postal services.

Yellow Pages (<http://www.yellow.ca/yhome.html>): Online Canadian Yellow Pages and people finder, with a variety of other related services and Internet links.

InfoSpace (<http://www.infospace.com>): This is a solid, all-round web-portal that provides links to numerous Internet sites and services, including name and address searches in Canada and the USA. There is also a Canadian version of this site that can be accessed through the main site or directly (<http://www.infospace.ca>).

PeopleSearch.net (<http://www.peoplesearch.net>): This multi-purpose search site offers access to all sorts of search engines focusing on locating people by various means.

Specialty

Google (<http://www.google.ca>): Consistently rated as the best overall general purpose Internet search site, Google has a clean, straightforward interface and technology that returns excellent search results quickly. This is the Canadian edition of the site.

YAHOO (<http://ca.yahoo.com/>): More of a web portal than Google, Yahoo is still an excellent, if somewhat busy site that provides a starting point for finding information on just about anything. This is the Canadian edition of the site.

Encyclopaedia Britannica (<http://www.britannica.com>): A very good online resource that offers all the

information the original and rightfully famous printed encyclopaedia has. This is a commercial site that also provides Internet links and online information and products for sale that may be related to the information you are looking for.

TheWeatherNetwork (http://www.theweathernetwork.com/index_can.htm): This extensive site provides up to date weather forecasts and information from around the country. It includes a new web cam feature showing current still-pictures of various locations around Canada and sunrise/sunset times for all Canadian cities.

MapQuest (<http://www.mapquest.com/>): Find detailed city maps from across North America and many places around the world. This is an excellent resource for use both at home or across the country.

Cult Awareness Network (<http://www.cultawarenessnetwork.org>): An excellent educational and investigative site for information on everything to do with cults and individuals involved in them.

Conclusions

The wealth of information available, much of which would have taken hours or days to obtain just a few years ago, makes the Internet an ideal complementary tool for law enforcement. While not always perfect, since it can be an enormous time-waster as well, the Internet can be a valuable tool for investigative work, planning, research and a wide variety of other law enforcement tasks.

You can reach Tom Rataj at technews@blueline.ca.

Forensic Investigation Courses

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- Urban Crime Scene
- Forensic Entomology
- Advanced Digital Imaging
- Drug Recognition Expert
- Computer Network & Security
- Wildlife Forensics
- Forensic Nursing
- Forensic Corporate Data Analysis (Online)

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<http://nobel.scas.bcit.ca/forensic>



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COMING EVENTS

Blue Line's Coming Events are a free service to law enforcement agencies and related personnel support groups. Other persons or organizations may place their notices in this section at a price of \$50 per insertion up to 25 words. Pre-payment by Visa, MasterCard or Cheque only please. Send information and pre-payment to: 12A-4981 Hwy. 7 East, Ste. 254, Markham, ON. L3R 1N1 or Fax (800) 563-1792 or E-mail to sales@blueline.ca.

Feb. 12 -14, 2003

7th Annual Conference on Child Abuse Issues

Niagara Falls, ON

Hosted by the Niagara Police Service's child abuse unit and featuring experts in interviewing victims and suspects in abuse cases. Contact: Lianne Daley at (905) 688-4111 x5100.

Feb. 27 - 28, 2003

Youth & Crime 2003

Niagara Falls, ON

Hosted by the Ontario Committee of Youth Officers. Contact: Cst. Jennifer Caddell at jcaddell@police.barrie.on.ca or (705) 725-7025 x2551.

March 16, 2003

Pin/Flash Collectors Show

Gatineau, QC

Contact: Cst. Francois Dutrisac at (819) 669-7046.

April 2 - 4, 2003

Sexual Assault/Offender Management Issues Conference

Niagara Falls, ON

Hosted by the Niagara Police Service's sexual assault and

offender management units and geared toward police and crown attorneys dealing with sexual assaults and offender management. Contact: Maureen Phelan at (905) 688-4111, x5100.

April 14 - 17, 2003

LEBA Basic Cycling Course

Welland, ON

Niagara Regional Police Service is hosting this level 'A' class, certified by the Law Enforcement Bicycle Association. Contact: Cst. Gord Duncan at gduncan@nrps.com or call (905) 688-4111, x4234.

April 29 - 30, 2003

Blue Line Trade Show

Le Parc Conference Centre

8432 Leslie St.

Markham, ON

Blue Line Magazine's seventh annual law enforcement and emergency response trade show, promoting products and services for all law enforcement personnel. Register as an exhibitor or attendee on the web (www.blueline.ca).

April 29, 2003

Communicating in Crisis: A Survival Guide Overview

Le Parc Conference Centre

8432 Leslie St.

Markham, ON

Learn the eight rules for communicating in a crisis, what you should say, how to choose a qualified spokesperson and what the public wants and needs to hear. This half-day session with media relations expert Judy Pal is at the *Blue Line Trade Show* April 29-30. Go to www.blueline.ca and click on *trade show* and then *seminars* to register.

April 29, 2003

Image, Perception and Police

Le Parc Conference Centre

8432 Leslie St.

Markham, ON

This half-day session with media relations expert Judy Pal focuses on a police department's public image, who and what portrays it, perception and reality and how the media shapes the police image. Go to www.blueline.ca and click on *trade show* and then *seminars* to register.

April 29 - 30, 2003

Extraordinary Rapid Deployment (ERD) Training

Le Parc Conference Centre

8432 Leslie St.

Markham, ON

Southern Ontario Law Enforcement Training Association (SOLETA) ERD training at the *Blue Line Trade Show* on April 29-30, 2003. Go to www.blueline.ca and click on *trade show* and then *seminars* to register.

April 29 - 30, 2003

ONGIA Street Gangs Seminar

Le Parc Conference Centre

8432 Leslie St.

Markham, ON

The Ontario Gang Investigators Association (ONGIA) seminar on street gangs at the *Blue Line Trade Show* on April 29-30, 2003. Go to www.blueline.ca and click on *trade show* and then *seminars* to register.

May 2, 2003

Ontario Women in Law Enforcement Awards Banquet

Mississauga, ON

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February 2003

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BLUE LINE MAGAZINE



2003 SUPPLY & SERVICES GUIDE

Each year *Blue Line Magazine* surveys the private sector to see which companies or individuals are interested in making their products or services available to the law enforcement community. This directory is a result of that survey and should be retained for reference throughout the coming year.

This directory is divided up into three parts. The first part is the "Category Index" (This Page). It provides you with details of how the products and services you may be looking for are listed. The second part is the "Product Listings" (Page 42) which places the companies under the categories of products or services they are prepared to supply. The third part is the "Corporate Listings" (Page 53) which include the name, address and phone/fax lines of the companies surveyed.

- Access Control
- Accident Reconstruction
- Accreditation
- Addiction Treatment
- Aircraft & Equipment
- Alarm Devices
- Alcohol Detection Devices
- Ammunition
- Architecture & Engineering
- Art
- Associations
- Audio/Video Aids
- Automated Fingerprinting
- Awards, Badges, Pins
- Batteries & Chargers
- Batons
- Bicycles & Supplies
- Binoculars & Telescopes
 - Surveillance*
- Biometrics
 - Automated Fingerprinting*
- Body Armour
 - Tactical Team Equipment*
- Bomb Disposal & Detection
 - Hazardous Material Handling*
- Boots, Shoes & Footwear
- Bullet Resistant Enclosures
- Cameras
 - Surveillance*
 - Video - Mobile & Surveillance*
 - Security - Perimeter Control*
- Cases, Duty Bags, Storage
- CCTV, Film
- Ceremonial Uniforms & Regalia
- Chemical Trace Detection
- Cigars & Accessories
- Clothing & Outerwear
 - Uniforms*
- Collectibles
- Collision Reporting Centres
- Communications - Base Stations
 - Computer - Dispatching*
- Communications - Consultant
- Communications - Hand Held
- Communications - Mobile
- Community Programs
- Computer - Accessories
- Computer - Consultant
- Computer - Dispatching
- Computer - Hardware
- Computer - Records
- Computer - Security
- Computer - Software
- Computer - Training
- Counterfeit & Detections
- Crime Analysis
- Crime Prevention Programs
- Crime Scene Reconstruction
- Database Services & Support
- Defensive Tactics Training
- Defibrillators
- Digital Video & Imaging
- Dog Training & Supplies
- DNA Testing Services
- Driver Training
- Emblems & Decals
 - Awards, Badges & Pins*
 - Vehicle & Accessories*
- Employer Support
- Evidence/Exhibit Storage
- Exercise Equipment & Clothing
- Eye, Ear & Skin Protection
 - Gloves*
- Fabric Manufacturer
- Fibrescopes
- Firearms - Training
- Firearms - Simulation Training
 - Video - Training*
- Flame/Chemical Prot. Clothing
- Flares
- Fleet Graphics
- Fleet Restoration
- Food - Emergency
- Forcible Entry Tools
- Forensic Aids & Investigations
- Forensic Services & Equipment
- General Police Supply
- Global Positioning System
- Gloves
- Gun Locks
- Gunsmithing
- Hats & Head Protection
 - Clothing & Outerwear*
- Hazardous Material Handling
 - Bomb Disposal*
 - Eye, Ear & Skin Protection*
- Hats & Head Protection
- Headsets
- Health Products & Services
- Helicopter and Equipment
- Holsters & Accessories
 - Weapons-Accessories*
- Inert Explosive Training Aids
- Interception
- Investigative Support Services
 - Forensic Aids & Investigations*
- IT Security
- Jewelry
- Knives & Accessories
- Lights - Portable
- Loading & Unloading Stations
- Marine Electronics
- Marine - Rigid Hull Inflatables
- Marine Supplies
- Memo Books, Planners, Holders
- Message Trailers
- Metal Detection
- Motorcycles & Supplies
- Night Vision Equipment
- Office Equipment & Supply
- Optical Sights
- Pagers
- Passport Verification
- Pens
- Photo Identification
- Photography
 - Cameras, CCTV, Film*
 - Forensic Ident Equipment*
 - Security Identification*
 - Video Surveillance*
- Police Equipment R&D
- Promotional Items
 - Awards, Badges, Pins*
- Publishers, Books, Printing
- Radar & Speed Equipment
- Range Supplies
- Recreational Products
- Reflective Letters
- Reports & Forms Design
- Restraining Devices
- Riot Control
- Robotics
- Safety & Rescue Equipment
- Safety Wear
- Satellite Communication
- Schools / Institutions
- Search Equipment
- Security Clothing
- Security - Glass Protection
- Security - Identification
 - Photography*
- Security - Penal Institutions
- Security - Perimeter
 - Video - Mobile*
- Security - Training
- Sirens & Emergency Lighting
- Surveillance
 - Security Perimeter Control*
 - Video - Mobile*
- Surveillance - Under Vehicles
- Switches and Control Systems
- Systems Integration
- Tactical Team Equipment
 - Body Armour*
- Telescoping Masts
- Tire Deflation Devices
- Training Aids & Services
- Trauma Scene Cleaning
- Trauma Treatment
- Uniforms & Accessories
 - Clothing & Outerwear*
 - Holsters*
 - Emblems*
- Vehicle Accessories
 - General Police Supply*
 - Emblems*
- Vehicles - Armoured
- Vehicles - Off Road
- Vehicles - Refit
- Vehicles - Specialty
- Vehicle - Tracking Equipment
- Vessels & Accessories
- Video - Equipment & Training
- Video - Mobile & Surveillance
 - Security-Perimeter Control*
 - Photography*
- VIP Protection
- Voice Logging Systems
- Weapons & Accessories
- Weapons - Maintenance
- Weapons - Non-Lethal
- Weapons - Security
- Weapons - Suppressors
- Weapons - Training
 - Training Programs*
- Wireless Communications
- X-ray Security & Information

2003 SUPPLY & SERVICES GUIDE



Access Control

Alvotek Systems Group
 Ascendent Technology Group Inc
 Almex Ltd
 BAJAI Inc
 Bioscrypt Inc
 Boa Handcuff Company
 Cavio Corporation
 Cogent Systems Inc
 Controlled Access Systems Inc
 Cross Match Technologies Inc
 Deister Electronics Inc
 Delta Scientific
 Diaphonics Inc
 DSC Digital Security Controls
 E-Certify
 Honeywell Ltd
 Identacam Systems Canada
 Identix Incorporated
 Intercon Security Ltd
 IR Security & Safety
 IR Recognition Systems
 Iridian Technologies Inc
 KEYper Systems
 Labcal Technologies
 Martin & Levesque
 RYCOM Inc
 SAGEM Morpho Inc
 Sense Holdings Inc
 Senstar-Stellar Corp
 Sonitrol Security Systems
 US Traffic Corporation

Accident Reconstruction

Accident Support Services Intl
 Bowmonk Canada Inc
 davTECH Analytical Services (Canada)
 Digital Descriptor Systems Inc
 GiveMePower Corp
 Institute of Police Technology & Mgmt
 Laser Technology Inc
 Leads Software Inc
 Mega Tech



SmartDraw.com
 Sokkia Corporation
 Thales Contact Solutions
 VS Visual Statement Inc

Accreditation

Athabasca University



Addiction Treatment

Bellwood Health Services Inc

Aircraft & Equipment

Applied Integration Corporation
 Bell Helicopter
 Canadian Helicopters
 Engstrom Helicopter Corp
 Eurocopter Canada
 Groen Brothers Aviation Inc
 Navitrac International Corp
 Oregon Aero Inc
 Robinson Helicopters
 Schweizer Aircraft Corp
 Valley Associates Inc

Alarm Devices

Able 2 Products Co Inc
 Alvotek Systems Group
 ATS Asset Tracking Services
 Applied Integration Corporation
 Betatron
 BLI International
 Grace Industries Inc
 Identification Technologies
 Leads Software Inc
 Micro Snitch Corp
 NavLynx Technologies
 Phantom Electron Corp
 Racom Products Inc
 Senstar-Stellar Corp
 Sonitrol Security Services
 Zetron Inc

Alcohol Detection

CMI Inc
 DavTech Analytical Services
 Draeger Canada Ltd
 Intoximeters Inc
 Leads Software Inc
 Mega Tech
 Sound Off Inc
 Winner International

Ammunition

Atlantic Police & Security Supply
 Cannon's
 Federal Cartridge Co
 Florida Bullet
 International Cartridge Corporation
 MilArm Co Ltd
 Mirage Technologies
 MK Ballistic Systems
 North Sylva Co
 Ontario Police Supplies O.P.S. Inc
 Rec-T-Fire
 Telum Corporation
 Tetragon Tasse Distribution Inc
 The Shooting Edge
 Valley Associates Inc
 Winchester Ammunition
 Wolverine Supplies

Architecture & Engineering

Carruthers Shaw & Partners Ltd
 Caswell International Corp
 Dunlop Architects Inc
 GiveMePower Corp
 Installations Inc

Nelson Wong Architect Inc
 SmartDraw.com
 The Walter Fedy Partnership
 Valley Associates Inc

Art

Constable Todd Gray

Associations

Ontario Gang Investigators
 Police Leadership Forum
 Southern Ontario Law Enforcement
 Visa International

Audio/Video Aids

Canon Canada Inc
 Cognitech Inc
 Enhanced Audio Inc
 Henry's
 ITS Consultants
 Justice Institute of BC
 LiveLink Training Network
 Lunar Lite Inc
 Modern Warrior Defensive Tactics
 Shryock Communications Inc
 Smith System Driver Improvement Inc
 Special Electronics & Design
 Telex Communications Inc
 The Current Corporation

Automated Fingerprinting

ComnetiX
 Cross Match Technologies Inc
 Forensic Analytical
 Identifier
 Identix Incorporated
 Chrysalis-ITS
 Mentalix Inc
 NEC Technologies Inc
 Printrak A Motorola Company
 SAGEM Morpho Inc
 Titan Systems

Awards, Badges, Pins & Mementos

Benchmade Knife Co
 CopSeek.com
 Dalgas Enterprises Inc
 Lab Safety Supply Inc
 Lees Motivation Canada
 Muir Cap & Regalia Ltd
 Northwest Police Store
 Pride In Service
 Strath Craft Ltd
 V H Blackinton & Co Inc

Batteries & Rechargers

Alcom Enterprises Inc
 Alexander Battery

Batons

Genesport Industries
 HWC Police Equipment
 Law Enforcement Technologies
 Lloyd Libke Police Sales
 MD Charlton Co Ltd
 Monadnock Lifetime Products Inc

Newcon Optik
 POLIFORCE Canada Services
 PolyBrite International Inc
 Premier Crown Corporation

Bicycles & Supplies

Alerte Systems International
 Alpine Joe Sportswear Ltd
 Bell Pro Police Products
 Pittco Inc
 Smith & Wesson Corp
 Squad-Fitters Inc
 Visibility Systems Co

Binoculars & Telescopes

Alista Ltd
 Barrett Firearms Mfg Inc
 Canon Canada Inc
 Famous Trails Night Vision
 Henry's
 Leupold
 Maritime Services Police & Fire Section
 Mobile LED Canada
 Newcon Optik
 Prairie Geomatics Ltd
 Schmidt & Bender Inc
 The Current Corporation
 Treck Hall
 Trijicon Inc
 Wolverine Supplies

Biometrics

Almex Ltd
 Identix Incorporated
 RYCOM Inc
 Sense Holdings Inc

Body Armour

Alpine Armoring Inc
 American Body Armor
 ATD - American Co
 Bell Pro Police Products
 Ceramic Protection Corp



Florida Bullet
 Gator Hawk Armor Inc
 Genesport Industries
 Hellweg International Pty Ltd
 Honeywell
 Hot Cool Wear
 K9 Storm Inc
 Mae Group International Inc
 Mawashi Inc
 MD Charlton Co Ltd
 Med-Eng Systems Inc
 MilArm Co Ltd
 Mirage Technologies
 Newcon Optik
 Ontario Police Supplies O.P.S. Inc
 Pacific Safety Products
 Protech
 Protection Development International Corp
 Protective Apparel Corporation America

PRODUCT LISTINGS

2003 SUPPLY & SERVICES GUIDE



Redman Training Gear
 Reliance Armor Systems Inc
 Safariland Ltd
 Second Chance Body Armour
 Teijin Twaron USA Inc
 TurtleSkin Gloves
 US Armor Corporation

Bomb Disposal & Detection

Bosik Consultants Ltd
 Dupont Canada
 Instrument Technology Inc
 Inuktun Services Ltd
 ISI – International Safety Instruments
 Leads Software Inc
 Shryock Communications Inc
 Mattman Specialty Vehicles
 Med-Eng Systems Inc
 Mirage Technologies
 MK Ballistic Systems
 Nabco Inc
 POLIFORCE Canada Services
 Protection Development International
 Protective Apparel Corporation America
 P W Allen & Co Ltd
 US Armor Corporation

Boots, Shoes, Footwear

911 Supply
 ATD – American Co
 Bates Uniform Footwear
 Dack's Shoes Ltd
 Danner Shoe
 Gordon Contract Footwear
 Hartt Boot & Shoe Co
 Hi-Tec Sports
 Lab Safety Supply Inc
 Law Enforcement Training & Supplies
 Mae Group International Inc
 M D Charlton Co Ltd
 North Sylva Co
 Original S.W.A.T.
 Police Pro Inc
 Pro-Tech Equipment
 Rocky Shoes & Boots
 Saucony Canada Inc
 The Dehner Co
 Thorlo Inc

Bullet Resistant Enclosures

Bullet Guard Corp
 Installations Inc



Cameras

Ascendent Technology Group Inc
 Betatron
 Drive Cam



Ino
 Inuktun Services Ltd
 Micro Video Products
 Mobile LED Canada
 Polaroid Canada Inc
 Salient Manufacturing & Security
 Sonitrol Security Systems
 Sony Canada
 Treck-Hall Ltd

Cases, Duty Bags, Storage

911 Supply
 Cases Unlimited
 Concealed Carry Systems Inc
 Corporate Security Supply Ltd
 Dalgas Enterprises Inc
 davTECH Analytical Services (Canada)
 DSM Law Enforcement Products
 Frontline Tactical Products
 H D Brown Enterprises Ltd
 Hellweg International Pty Ltd
 Hi-Tec Intervention Inc
 Iron Duck
 Michaels of Oregon Co
 North Sylva Co
 Pacific Safety Products
 Pelican Products
 Police Pro Inc
 Prairie Geomatics Ltd
 Pro-Gard Police Products
 Spike Camp Wilderness Safety Supply
 Shooting Systems Group Inc
 The Current Corporation
 The Kop Shop
 Trilcor Industries
 Uncle Mike's Law Enforcement
 Visual Planning Corporation

CCTV, Film

Almex Ltd
 Alvotech Systems Group
 Applied Integration Corporation
 DSC Digital Security Controls Industries
 GE Interlogix Kalatel Division
 Intercon Security Ltd
 ITS Consultants
 Micro Video Products
 Paragon Imaging
 Pentax Technologies
 Phantom Electron Corp
 Polaroid Canada
 Security Products International
 Sonitrol Security Systems
 Sony Canada
 The Current Corporation
 VideoComm Technologies

Ceremonial Uniforms & Regalia

Ascot Uniforms & Regalia Ltd
 Stratton Hats Inc

Chemical Trace Detection

Life Safety Systems
 Scintrex Trace Corp

Cigars & Accessories

Constable Cigar Company

Clothing & Outerwear

3M Canada Company
 Alpine Joe Sportswear Ltd
 Atlantic Police & Security Supply
 Bancroft Cap Company
 Blauer Manufacturing
 CopSeek.com
 Evin Industries Ltd
 Flight Suits
 Glock Inc
 Hot Cool Wear
 Ingo Global Inc
 Integral Designs
 Luminox Watches
 Martin & Levesque
 Nine-One-One Outerwear
 Northwest Police Store
 Ontario Police Supplies O.P.S. Inc
 Original S.W.A.T.
 Reliance Armor Systems Inc
 Spike Camp Wilderness Safety Supply
 Squad-Fitters Inc
 Stratton Hats Inc
 Trilcor Industries
 Unitex Direct
 Viking Metals & Marine Supplies
 W L Gore & Associates

Collectibles

Best Choice Collectibles

Collision Reporting Centres

Accident Support Services

Communications Base Stations

Bell Mobility (Radio)
 Kenwood Electronics Canada Inc
 Motorola
 Sinclair Technologies Inc
 Symbol Technologies Canada ULC

Communications Consultant

Alcom Enterprises Inc
 Armor Data Inc
 Bell Mobility (Radio)
 C-Cure Associates
 Jane's Information Group
 Pentax Technologies
 Plant Equipment Inc
 Rescom Sales Inc
 RYCOM Inc
 Zix Corporation

Communications Hand Held

Aether Systems Inc
 Alcom Enterprises Inc

Austech Development Inc
 Bell Mobility (Radio)
 Miad Systems Ltd
 Northwest Police Store
 Digital Dispatch System Inc
 GiveMePower Corp
 Globalstar Canada
 Kenwood Electronics Canada Inc
 Klein Electronics
 Motorola
 Net Cyclops Inc
 Northrop Grumman PSI
 Panasonic Canada Inc
 Rescom Sales Inc
 Rugged Notebooks
 Survival Supply Canada Inc
 Symbol Technologies Canada ULC
 Telex Communications Inc
 TV Equipment Associates
 Twitco Distributing
 Uniden America Corp
 wxwave

Communications Mobile

Alcom Enterprises Inc
 Aether Systems Inc
 Amrel Systems LLC
 Armor Data Inc
 Bell Mobility (Radio)
 Northwest Police Store
 Cross Match Technologies Inc
 Data911
 Dataradio
 DCC Dialogic Communications Corp
 Digital Dispatch System Inc
 EMS Technologies
 Flight Suits
 Gamber – Johnson LLC
 Globalstar Canada
 HGI Wireless Inc
 Kenwood Electronics Canada Inc
 Keystone Information Systems Inc
 Kontron Mobile Computing Inc
 L&E Mobile Computers & Mounts
 Palomar Display Products
 Pentax Technologies
 Phantom Electron Corp
 Miad Systems Ltd
 Mobile Concepts by Scotty
 Motorola
 New Eagle
 Northern Airborne Technology Ltd
 Northrop Grumman PSI
 Open Software Solutions Inc
 Panasonic Canada Inc
 Radio IP Software Inc
 Rescom Sales Inc
 Rugged Notebooks
 Special Electronics & Designs
 Sinclair Technologies Inc
 Symbol Technologies Canada ULC
 Telex Communications Inc
 TruckVault
 Twitco Distributing
 Uniden America Corp
 Versaterm Inc
 Wescam
 wxwave

2003 SUPPLY & SERVICES GUIDE



Community Programs / Courses

Justice Institute of BC

Computer - Accessories

AOI Electrical Inc
BLI International
Havis Shields Equipment Corp
Jotto Desk
Miad Systems Ltd
Net Cyclops Inc
Praeda Management Systems
Pro-Gard Police Products
Saafnet Canada Inc
WinMagic Data Security
Zix Corporation

Computer - Consultant

Praeda Management System

Computer - Dispatching

ATS Asset Tracking Services
AVeL-TECH Inc
Cardinal Tracking Inc
Combox Corporation
Crimestar Corporation
CriSys Limited
Digital Dispatch System Inc
Enterpol/Huber & Associates
Geac Public Safety
In-Time Solutions Inc
Kenwood Electronics Canada Inc
Keystone Information Systems Inc
Midian Electronics
Motorola
Northrop Grumman PSI
Open Software Solutions Inc
PEC Solutions, Viking Division
Plant Equipment Inc
PPM 2000 Inc
Printrak A Motorola Company
Rugged Notebooks
Securetrac Corporation
Symposium Technologies
Tel Control Inc
TriTech Software Systems
Second Chance Body Armor
Terrier Technologies Ltd
Versaterm Inc
xwave
Zetron Inc

Computer - Hardware

Amrel Systems LLC
AOI Electrical Inc
Cardinal Tracking Inc
Coban Research & Technologies
Concorde Informatics Ltd
Chrysalis-ITS
Forensic Technology
Immediate Solutions
Keystone Information Systems Inc
L&E Mobile Computers & Mounts
Kontron Mobile Computing Inc
Miad Systems Ltd
NEC Technologies Inc
Net Cyclops Inc
Palomar Display Products



Pentax Technologies
PowerLOC Technologies Inc
Praeda Management Systems
Reverse 911
Rugged Notebooks
Saafnet Canada Inc
Symbol Technologies Canada ULC
TriTech Software Systems
V-One Corporation

Computer - Records

Accident Support Services Intl
Aquila Software
Austech Development Inc
Blue Xpertise Inc
Cardinal Tracking Inc
Concorde Informatics Ltd
Crimestar Corporation
CriSys Limited
DCC Dialogic Communications Corp
Digital Descriptor Systems Inc
Dynamaps Corporation
Enterpol/Huber & Associates
Fischer Consulting Inc
Geac Public Safety
Keystone Information Systems Inc
Open Software Solutions Inc
PEC Solutions, Viking Division
Printrak A Motorola Company
Motorola
Niche Technology Inc
Reverse 911
Tel Control Inc
Terrier Technologies Ltd
TriTech Software Systems
Versaterm Inc

Computer - Security

Absolute Software
Cogent Systems Inc
Fischer Consulting Inc
Intellitactics Inc
Micro Snitch
NEC Technologies Inc
Nissetowa Identification Systems

Computer - Software

4th Watch Systems Inc
Absolute Software
Aether Systems Inc
Aquila Software
Atlas Business Solutions
Austech Development Inc
Armor Data Inc
ATS Asset Tracking Services
BAJAI Inc
Blue Xpertise Inc
Business Watch International
Canada Law Book
Cavio Corporation
CDG Inc
Chrysalis-ITS
CID Base
Cognitech Inc
Combox Corporation
Sense Holdings Inc
SmartDraw.com
CommetiX Computer Systems Inc
Concorde Informatics Ltd
CPAL Crime Prevention Analysis Lab
Crimestar Corporation
CriSys Limited
Detection K-9 of America LLC
Dictaphone Canada
Digital Descriptor Systems Inc
Dynamaps Corporation
E-Certify
Eden K9 Group
Enhanced Audio Inc
Enterpol/Huber & Associates
ESRI CANADA Canada
Forensic Technology
Geac Public Safety
GiveMePower Corp
Gould Publications Inc
i2 Inc
Imageware Systems
Imagis Technologies Inc
Immediate Solutions
Institute of Police Technology & Mgmt
Intelligent Computer Solutions
Intellitactics Inc
In-Time Solutions
ISYS/Odyssey Development
John E Reid & Associates
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Keystone Information Systems Inc
Law Enforcement Technologies
Mentalix Inc
MicroSurvey Software Inc
Navitrak International Corp
NEC Technologies Inc
Net Cyclops Inc
Niche Technology Inc
Northern Computer Solutions
Northrop Grumman PSI
Our Software Ltd
Paragon Imaging
PEC Solutions, Viking Division
Phoenix USA Inc
Plant Equipment Inc
PowerLOC Technologies Inc
PPM 2000 Inc
Radio IP Software Inc
Reverse 911
Sabre Services Inc
Schedule Soft Corp
SecureAssess
Secureops
SecureTrac Corporation
Sirchie Finger Print Laboratories
Supergravity Inc
Symposium Technologies
The PERCS Index Inc
Tech Assist Inc
Terrier Technologies Ltd
TriTech Software Systems
Versaterm Inc
Visitor Management Inc
V-One Corporation
VS Visual Statement Inc
WinMagic Data Security
Zix Corporation

Computer - Training

4th Watch Systems Inc
BCIT Forensic Science Technology
CDG Inc
Concorde Informatics Ltd
Dynamaps Corporation
eConcordia
Industrial Training & Design Ltd
In-Time Solutions Inc
John E Reid & Associates
Net Cyclops Inc
Praeda Management Systems Inc
Royal Roads University
SecureAssess
Segura Solutions Inc

Counterfeit & Detections

Adlertech International Inc
Corporate Security Supply Ltd
Identification Technologies
SecuriSource Inc

Crime Analysis

4th Watch Systems Inc
CPAL Crime Prevention Analysis Lab

Crime Prevention

Business Watch International
CPAL Crime Prevention Analysis Lab
Justice Institute of BC

Crime Scene

Reconstruction

Forensic Analytical
GiveMePower Corp
Laser Technology Inc
MicroSurvey Software Inc
SmartDraw.com
VS Visual Statement Inc

Database Services & Support

COGNICASE Database Services
Recovery Force Inc

Defensive Tactics Training

Advanced Interactive Systems
Alasdair Cook & Associates
Benchmade Knife Co
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Boa Handcuff Company
Defense Technology / Federal Lab
Heckler & Koch Inc
Modern Warrior Defensive Tactics
Pads Fitness Supplies
Redman Training Gear
Smith & Wesson Corp
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The Shooting Edge

Defibrillators

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Medtronic Physio Control
Philips Medical Systems Canada

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Applied Integration Corporation
Arius3D
Ascendent Technology Group Inc
Betatron
Bock Optronics Inc
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Coban Research & Technologies
Cruisers Inc
GE Interlogix Kalatel Division
Henry's
Intercon Security Ltd
MPH Industries Inc
Nikon Canada Inc
Pentax Technologies
Phantom Electron Corp
Security Products International
Wescam Inc

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Detection K-9 of America LLC
Eden K9 Group
Havis Shields Equipment Corp
K9 Storm Inc
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Tri-Tech Inc
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Hatch Corp
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Interactive Safety Products Inc
Lab Safety Supply Inc
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F.A.T.S. Inc
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GWH Venture Development

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 Turbo Images

Fleet Restoration

Emergency Vehicle Restoration

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 Fenrir Industries Inc

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 Cogent Systems Inc
 Cognitech Inc
 Enhanced Audio Inc
 Forensic Analytical
 Forensic Technology
 Guidance Software Inc
 Ion Track Instruments
 LECOR Technologies LLC
 Life Safety Systems
 MicroSurvey Software Inc
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 Bowmonk Canada Inc
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 Hatch Corp
 HWC Police Equipment
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 Mega Tech
 MultiTrek Safety & Rescue Training & Equipment
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 Interactive Safety Products Inc
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Torfino Enterprises Inc
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XS Sight Systems

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KEYper Systems
Saafnet Canada Inc
Panasonic Canada Inc
Visual Planning Corp

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Polaroid Canada Inc
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Treck-Hall Ltd

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Tactical Advantage

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Emond Montgomery Publications Ltd
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Triform Business Systems Ltd

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AOI Electrical Inc
davTECH Analytical Services (Canada)
Decatur Electronics Inc
Laser Technology Inc
Mega Tech
MPH Industries Inc
Newcon Optik
Ontario Police Supplies O.P.S. Inc
PB Electronics Police Radar
RU2 Systems
Speed Measurement Labs
Stalker Radar / Applied Concepts
US Traffic Corporation

Range Supplies

CAPS Inc
Caswell International Inc
Florida Bullet
Howard Leight Hearing Protection
L&E Mobile Computers & Mounts
Range Systems
Savage Range Systems
Slugmaster
The Shooting Edge

Refective Letters

Eurotex North America Inc

Reports & Forms Design

Blue Line Magazine
Praeda Management Systems
Triform Business Systems Ltd

Restraining Devices

American Handcuff Company
Boa Handcuff Company
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Cruisers Inc
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Hellweg International Pty Ltd
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NIK Public Safety
Peerless Handcuff Company
Pro-Gard Police Products
Safe Restraints Inc
Smith & Wesson Corp
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TraxMark Inc
Zak Tools Inc

Riot Control

Fog Security Systems Inc

Robotics

EOD Performance Inc
Everest VIT
Inuktun Services Ltd

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Able 2 Products Co, Inc
Benchmade Knife Co
BLI International
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Dive-Medic First Aid & Rescue
Draeger Canada Ltd
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Frontline Tactical Products
Goncz Hi-Tech
Grace Industries Inc
HWC Police Equipment
Instant Armor Inc
Integral Designs
Iron Duck
K9 Storm Inc
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Lunar Lite Inc
Mae Group International Inc
Mawashi Inc
Medtronic Physio Control
Microflex Corporation
MSA Canada
MultiTrek Safety & Rescue Training & Equipment
Ontario Drive & Gear / ARGO
Pacific Safety Products
PolyBrite International Inc
Prairie Geomatics Ltd
Premier Crown Corporation
Protective Apparel Corporation America
Rescue Solutions International

Savage Range Systems
Search Systems Inc
Rescom Sales Inc
Sokkia Corporation
Solutia
Special Electronics & Design
Spike Camp
Streamlight Inc
Survival Supply Canada Inc
Torfino Enterprises Inc
Underwater Kinetics Canada
Unifold Shelters Ltd
Visibility Systems Co
Zodiac Hurricane Technologies Inc

Safety Wear

3M Canada Company
Helmet House
Millennium Police Supply

Satellite Communications

Globalstar Canada

Schools / Institutions

American Inst of Applied Science
Athabasca University
Baden K-9
BCIT Forensic Science Technology
Customer Service Excellence Corp

Detection K-9 of America LLC
eConcordia
Fleming College
HSS International Inc
Institute of Police Technology
Jane's Information Group
Lethbridge Community College
Modern Warrior Defensive Tactics
Niagara University
Pearson Peacekeeping Centre
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Security Glass Protection

ACE Security Laminates

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Chrysalis-ITS
Cogent Systems Inc
Controlled Access Systems Inc
Corporate Security Supply Ltd
Cross Match Technologies Inc
Digital Descriptor Systems Inc
E-Certify
Eurotex North America Inc
IDenticam Systems Canada Ltd
Identification Technologies
Identix Incorporated
Imageware Systems
Imagis Technologies Inc
Intellitactics Inc
IR Recognition Systems
Iridian Technologies
Labcal Technologies
Mentalix Inc
Printrak A Motorola Company
RYCOM Inc
Sabre Services Inc
Sense Holdings Inc
Sherlock Antitheft Marking Inc
Visitor Management Inc

Security - Penal Institutions

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Deister Electronics Inc
Grace Industries Inc
ITS Canada
Redman Training Gear
Protective Apparel Corporation America
Sense Holdings Inc
Senstar-Stellar Corp
Torfino Enterprises Inc
Trilcor Industries
Visitor Management Inc

Security - Perimeter

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Bullet Guard Corp
Controlled Access Systems Inc
Delta Scientific
FLIR Systems Inc
ITS Canada
Protech
SecureAssess
Secureops
Senstar-Stellar Corp
Unifold Shelters Ltd

Security - Training

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SecureAssess
Slugmaster
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The Shooting Edge
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Sirens & Emergency Lighting

911 EP
Able 2 Products Co Inc
Alerte Systems International
American Signal Corp
Blue Max Lighting & Emergency Equip.
Crown North America
Federal Signal Corp
LSH Lights
Malley Industries Inc
Mega Tech
Northern Airborne Technology Ltd
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Pittco Inc
Pro-tech Equipment
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Signaflex Inc
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Squad-Fitters Inc
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EMX Inc
Enstrom Helicopter Corp
Everest VIT
FLIR Systems Inc
GE Interlogix Kalatel Division
HGI Wireless Inc
Instrument Technology Inc
Intercon Security Ltd
Inuktun Services Ltd
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ITS Consultants
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Klein Electronics
Lab Safety Supply Inc
Leads Software Inc
Mattman Specialty Vehicles
Micro Video Products
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NavLynx Technologies
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Search Systems Inc
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Sensors & Software Inc
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Special Electronics & Designs
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Twitco Distributing
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Wescam Inc

Surveillance - Under Vehicle

Criminalistics
ITS Canada

Switches and Control Systems

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BLI International
Combix Corporation
Crown North America
GE Interlogix Kalatel Division
Honeywell Ltd
L&E Mobile Computers & Mounts
Northern Airborne Technology Ltd
Public Safety Equipment/Code 3
Signaflex Inc
Sony Canada

Tactical Team Equipment

Alpine Armoring Inc
American Body Armor
AmeriGlo
Armor Safety Products Co
Ascot Uniforms & Regalia Ltd
ATD - American Co
Barrett Firearms Mfg Inc
Bell Pro Police Products
Boa Handcuff Company
Broadcast Microwave Services Inc
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MSA Canada
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New Eagle
Pads Fitness Supplies
Peltor Communication
Police Ordnance Co Inc
Police Pro Inc
Premier Crown Corporation
Protech
Protective Apparel Corporation America
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Reliance Armor Systems Inc
Rescue Phone Inc
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Safariland Ltd
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Schmidt & Bender Inc
Search Systems Inc
Second Change Body Armor Inc
Shooting Systems Group Inc
Smith & Wesson

Spa Tactical
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Surefire
TACM III Inc
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Teijin Twaron
Telex Communications Inc
Tetragon Tasse Distributors Inc
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The Shooting Edge
Torfino Enterprises Inc
Trijicon Inc
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 Applicant Testing Services
 Beamhit LLC
 Blauer Tactical Systems
 CAPS Inc
 Caswell International Inc
 CPI Crisis Prevention Institute
 Customer Service Excellence Corp
 Dalhousie University
 Detect Investigations
 Detection K-9 of America LLC
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 Industrial Training & Design Ltd
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 John E Reid & Associates
 Laerdal Medical Canada Ltd
 Mancom Manufacturing Inc
 Medtronic Physio Control
 Mobile Concepts by Scotty
 Modern Warrior Defensive Tactics
 Monadnock Lifetime Products Inc
 MultiTrek Safety & Rescue Training & Equipment
 Nelson Thomson Learning
 Old Village Press
 Pearson Peacekeeping
 Redman Training Gear
 Savage Range Systems
 Securesearch Inc
 Smith System Driver Improvement Inc
 Thales Contact Solutions
 The Galan Conflict Management Group
 Visual Planning Corporation
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Trauma Scene Cleaning

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Alpine Joe Sportswear Ltd
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 Bancroft Cap Company
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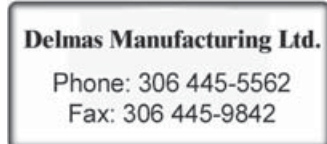
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NEWS CLIPS

OTTAWA – Proposed legislation to strengthen child pornography laws and better protect teens from sexual exploitation is aiming to correct loopholes of past legislation. The bill, introduced in December in Parliament, says nothing about raising the age of sexual consent to 16 from 14, a change the Canadian Alliance had urged. Justice Minister Martin Cauchon says teens aged 14 to 18 are better shielded by doubling the maximum jail term for sexual exploitation to 10 years from five.

That would further deter adults and those in positions of trust or authority who might sexually exploit young people, he said. Courts would also be asked to focus more on the behaviour and motives of the accused and less on the young person's consent.

The omnibus bill, if passed, would also limit those accused of child pornography offences to a single defence of "public good." Under the new legislation, defendants who say their pornographic material has artistic merit would have to show any risk it poses is outweighed by the public good it serves.

The legislation is seen as a response to public outrage sparked by the Supreme Court of Canada in 2001. The high court upheld the law banning possession of child pornography, but broadened exceptions for artistic merit. In an effort to balance child protection with rights to free expression, the court said the law shouldn't capture personal drawings or writings crafted solely from the imagination for personal use.

Critics called that a loophole for paedophiles. The new legislation is meant to correct that, Cauchon said.

The proposed law would ex-

pand the legal definition of written child porn to include materials that feature descriptions of prohibited sex acts with children.

The bill would also:

- Make it an offence with a maximum five-year jail term to secretly observe or record a person where privacy can reasonably be expected. Distributing such material on the Internet or elsewhere would also be banned.
- Increase to five from two years the maximum jail term for abandoning a child or failing to provide life necessities.

REGINA – A week after RCMP seized more than \$300,000 worth of illegal satellite equipment, Mounties who own the gizmos themselves received a stern warning from their superiors in December.

An internal memo circulated to F division RCMP officers and their staff said that recent investigation intelligence showed that some police officers are customers of illegal unlicensed distributors of satellite equipment.

"Such activity makes our enforcement job somewhat more difficult, when possible defendants are able to state that some of their customers are in fact police officers or an employee of a police department," the memo said.

On Nov. 27, the RCMP seized an estimated \$350,000 worth of satellite decoders, dishes and other equipment from three locations in Regina and four in Saskatoon. Police have conducted similar raids against companies in Toronto, Mississauga, Kingston, Ont., Winnipeg and Montreal.

The Supreme Court of Canada has ruled that, under the Radio communications Act, the sale and


use of satellite equipment from unlicensed distributors is illegal. Currently, Express Vu and Star Choice are the only authorized satellite signal providers in Canada.

The Canadian Radio-television and Telecommunications Commission says estimates show 700,000 Canadians still get American satellite TV signals illegally, either through the grey market (setting up a phoney US billing address) or the black market (hack-


ing into satellite services using an illegal decoder card).

The RCMP distributed a news release in December stating it will focus its enforcement activities against commercial enterprises and not against individuals. The internal memo warns officers and employees who are customers of illegal distributors that they may become the subject of a code of conduct investigation, disciplinary action and or criminal prosecution.


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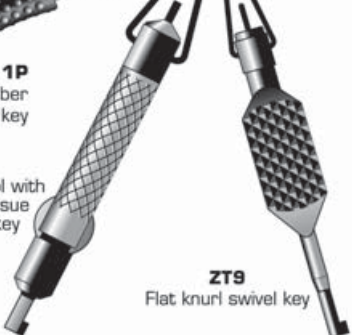
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CORRESPONDENCE

I just finished reading your article on the CALEA process and wanted to make a couple of clarifications.

Our service is not yet certified by CALEA but are presently in the process. I don't like to speak for other services, but I am also aware that Brantford PS is also not yet certified.

I don't wish to make this a big deal but knowing first hand the amount of work that goes into the entire process, I feel our service should not yet share the recognition fully accredited services enjoy. One other point I wanted to clarify, re-accreditation takes place every three years.

I and all of our officers thoroughly enjoy your magazine when it comes to our office.

We are hoping to become the first native police service in North America to become accredited through CALEA and have used some *Blue Line Magazine* articles for reference. Keep up the good work.

*Cst. H. Richard
Martin Accreditation Manager
Six Nations Police*

Publisher's Response

Sorry for any confusion. When we went to the web site at www.calea.org we searched for all Canadian agencies that were "members" of CALEA and found a list that was still too short for a country as great as Canada. We erroneously listed all eleven agencies as "accredited" and missed the point that they are at varying levels of this process. The CALEA web site actually states they are "accredited, certified or recognized" by CALEA. Thank you for that clarification. For a country that prides itself in its policing style, the CALEA list should be much longer. It is no surprise the Six Nations Police Service was on this list. It is recognized in many ways as being a leader for policing in Canada.

On behalf of the Vancouver Police Department and myself, I would like to thank the *Police Leadership Forum* and the assistance of *Blue Line Magazine* for the honour of receiving the 2002 *Leadership Award*.

The award does much to recognize and therefor encourage innovative strategies and initiatives to provide enhanced service to the public. I especially found great value in the *Police Leadership Forum's* conference at the

University of Toronto. I was acutely aware of the amount of dedication and skill required in order to make the conference so successful.

Thank you again for everything you did for me when I was in Toronto.

*Robert Taylor, Inspector,
Vancouver Police Department*

I am writing you hoping you could help me with a problem concerning soft body armour. I don't know to whom exactly I should send this, so I am sending it to you hoping you can help me or refer me to the right person.

I am a police officer in Montreal with almost six years of experience. I always wore my personal body armour under my police shirt. Recently, my vest was damaged in an incident where I was dragged by a suspect's car. When I requested a replacement, I was issued a temporary replacement. Our Uniform and Equipment Branch told me that I would be issued a new vest with an external carrier. I requested a vest like the one I was wearing before the incident but I was told that I did not have a choice anymore and that I had to wear my new body armour externally. I am looking for expert advice and opinions in order to convince the people in charge in my agency to give us the choice to wear our body armour concealed. I do not like the external carrier because I find them unsafe.

I appreciate any help you could give me.
*Cst. Pat Bigras
Service de Police de Montréal*

Publisher's Response

It is unfortunate that Montreal Police can not at least be flexible when it comes to the safety of their own officers. If they do not wish to think of their safety, at the very least they should consider how sloppy they look wearing a dark 'Michelin Man' exterior carrier.

The Blue Line Position

- External carriers encourage target realignment to the head by armed assailants;
- External carriers supply assailants with at least six handles capable of incapacitating officers in an altercation;
- External carriers encourage a sloppy, unprofessional appearance while in shirt sleeve dress;
- External carriers add four more layers of nylon over a shirt and, therefore, are hotter than concealed armour;
- External carriers give a false image to the public of being on an aggressive, combat zone stance;
- External carriers could be a cop killer's defence against a "murder one" charge;
- External carriers should be replaced by issue wick-away undergarments.

It is this last point that police agencies do not want to get involved in due to budget constraints. They don't want to pay for issue undergarments that can encourage the use of concealed armour because the exterior armour carriers are cheaper. It is unconscionable but many agencies feel you and your image are expendable to saving money on the budget's bottom line. Someone prove us wrong! Please! Your silence will mean we are right on all the points above.

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Police car defibrillators can save lives

by Mark Reesor



Recognizing that seconds can make the difference between life and death, Canadian police forces are beginning to install Automated External Defibrillators (AED) in patrol cars.

The Miramichi Police Force launched its defibrillator program, the first in the Maritimes, last December after a study showed the average ambulance response time in the area was nine to 12 minutes. Statistics suggest just 14 per cent of heart attack victims can survive that long a wait.

The average police response time is less than three minutes, says Cst. Todd Chadwick, and since the optimal time to defibrillate a patient is three to four minutes, “we decided we had to do something on this...”

“We approached the community by saying ‘this is something that we’ve identified as a community problem; we have people dying that the Heart and Stroke Foundation says have a 95 per cent chance of survival in the first five minutes... if we put these in the police cars, we can up it (survival rate) to 54 per cent — what do you think?’”

Not one organization who was approached refused to help, Chadwick says, and \$40,000 — “which is phenomenal in this community” — was raised to buy seven Philip’s Heartstart units. Police are now dispatched as primary responders to cardiac calls.

The program has had another benefit. Dr. Eugene Mah, a ‘journeyman’ physician whose wife has ties to the area, has pledged to set up practice in the community for at least two years if he can be the medical director for the project. Mah plans to conduct a medical study comparing survival rates of cardiac victims in the two year period before police got the devices to the two years after they received them.

Mah is hoping to see survival rates increase and notes the rural area is a fitting place to conduct the trial.

News of the program has travelled fast — Chadwick says he’s already been approached by four other police departments in the province, and the Atlantic Police Department, who wanted to know more.

The Ontario Provincial Police is considering equipping all its cars with the devices if a one-year trial at its Lancaster detachment is successful. Much of the patrol area there is rural, explains S/Cst. Jim Lariviere, and “our ambulance service is run out of Cornwall.

“They’re running on 1996 response times, which were an average of 18 minutes and 27 seconds nine times out of 10 — and that includes the city of Cornwall; our average time was 27 or 28 minutes out here. With the cruisers right in the area, the counties and police services board approached us and said ‘we have the money, you guys set it up and we’ll pay for



it.’ Our (police) average response time is well within 10 minutes.”

Planning for the program began in May, 2001, he says, and all uniformed staff are now trained to operate the Medtronic Lifepak 500s, which are to be placed in the detachment’s 12 cruisers. Lariviere says support has been excellent — the company sent people to be on hand during training and the president “has been in contact with us every week” and helped in any way they could.

An instructor from Ottawa EMS came in to train officers and the process was painless, Lariviere notes.

“It can be done in four hours — these machines are cop proof. You can literally throw them up against a cement wall, drive over them with a cruiser, turn them on and it (still) tells you what to do. You can’t mess up; even if you hit the wrong button on the machine, say to provide a shock to somebody who doesn’t require

one, it won’t go off. It’s unbelievable... they’re completely fail-safe.”

Officers have generally been enthused about getting the devices, he says, though a few “older fellows” were initially a little skeptical. “When you get right down to it, all it is is an extension of CPR; it’s just one more step...”

“Once the guys found out how easy it was, they were saying ‘c’mon, let’s use it.’”

Some police forces have been concerned they could be liable if something went wrong. Lariviere says he stopped worrying about that after talking to a doctor in Windsor who also happens to be a lawyer.

“He said ‘the guy’s dead — you can’t make him any deader.’ The only litigation that has been brought up is two (cases) in the (United) States — one at American Airlines and one at Disney World, where they had the machines and didn’t use them. As far as anybody suing because the machine was used in an attempt to

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*Myerburg et al. Impact of Community-Wide Police Car Deployment of Automated External Defibrillators on Survival From Out-of-Hospital Cardiac Arrest. Circ 2002, pp. 1058-64
*White et al. High Discharge Rate After Out-Of-Hospital Ventricular Fibrillation With Rapid Defibrillation By Police and Paramedics. Ann Emerg Med 1996 pp. 480-5



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Correctional guards taken hostage

An Edmonton inmate armed with a metal shank and broken broom handle briefly took two guards hostage before threatening to kill himself.

The 30-year-old, serving a 10-year sentence for attempted murder, grabbed two guards on Boxing Day and threatened them, said spokesman Gary Sears. One guard broke free and returned with pepper spray which he used to free the second guard. Neither guard suffered serious injury. Sears said the attempted hostage taking lasted only a matter of minutes. Negotiations with the inmate, who was contained behind locked doors, continued for about five hours when he gave himself up.

"There was a negotiation process because he was threatening to self harm," Sears was quoted as saying.

The inmate was on a shower break and had been given razors to shave. He tucked them inside his mouth between his gums and lips. Sears said the inmate, who had served eight years of a 10-year sentence, was distraught during the incident.

Kevin Grabowsky, Prairie regional director of the Union of Canadian Correctional Officers, said the incident highlights why guards should be able to carry handcuffs and pepper spray.

"If the officers had been carrying this equipment they would have been able to contain the situation very quickly," Grabowsky was quoted as saying.

Quebec imposes ticket surcharge



The Quebec government will impose a new \$10 surtax on ticketed infractions such as speeding to give more money to victims of crime, Public Security Minister Normand Jutras said in December.

The new tax will apply to tickets for driving infractions and also to violations of the province's conservation and environmental laws, Jutras said. The measure will help raise \$7 million to \$10 million annually for victims of crime, Jutras said. Only people found guilty of an infraction will have to pay the \$10 fine.

save someone — nothing."

The machines the OPP have, come with a liability insurance policy, he adds.

The Lachenaie Police Force in Quebec claims to be the first Canadian police agency to begin using AEDs; one of its officers recently saved the life of a 51 year old man who had a heart attack in a grocery store.

The force also opted for the Medtronic Lifepak 500. Its model has three buttons — the first starts the machine, the second analyzes the state of the victim, guiding the user with voice prompts, and the third activates the electrical pulses.

Each Lachenaie officer is confronted with many heart attacks each year, the force says; with an average response time of three min-

utes, an officer can have a patient stabilized before the ambulance arrives, greatly increasing their chances of survival.

The town paid \$7,500 each to purchase the units. Mayor Marcel Therrien says it wasn't an expenditure, it was an investment "if we manage to save the life of only one citizen."

The Ottawa Police Service and its partners in Ottawa Emergency Medical Services began their program in June, 2001. The program is the largest of its kind in Canada, maybe even in North America, the service says, with about 155 defibrillator units deployed to front line police personnel, including patrol operations, community police centres, tactical unit, airport policing and marine patrol sections.

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The Iron Warrior of Quebec

The story of Chief Joffre L'Heureux



by Terry McConnell

Law enforcement has yielded many stories of quiet heroes doing their job each day without fanfare or praise — like Joffre L'Heureux, Canada's youngest, and oldest, police chief.

An officer for half a century, L'Heureux was just 26 when appointed chief of Richmond, Quebec, becoming the youngest chief in Canada — and when he retired at age 69, he was the oldest chief in the country.

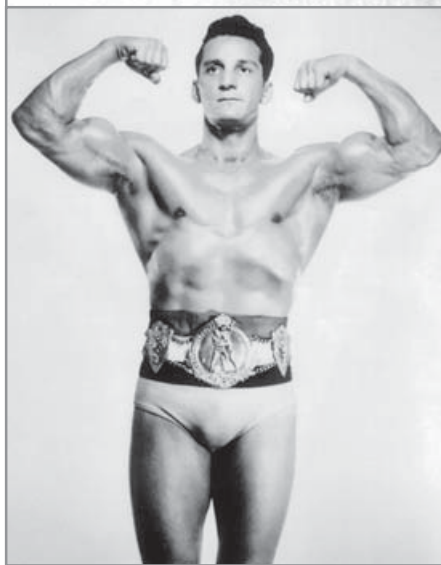
L'Heureux was scrawny and lacked self confidence as a youngster, especially after developing St. Vitus Dance (also known as Sydenham's chorea), an acute disturbance of the central nervous system characterized by involuntary muscular movements of the face and extremities.

In desperation, he turned to an elderly country doctor, who suggested regular exercise to improve his frail condition. L'Heureux took the recommendation to heart, coming up with his own training program, designing weight lifting equipment from materials he scrounged from junkyards and taking inspiration from the few 'strongmen' of the day, including Charles Atlas, George F. Jowette and Quebec's Victor Delamarre and Louis Cyr.

The dedication paid off; L'Heureux added some 40 pounds of muscle to his previously skinny frame. Former classmates foolish enough to taunt him, as they had so often in school, learned firsthand of his new, and until then, hidden strength.

Bored with his first job as a teller at the Canada National Bank in Sherbrooke, he joined the city police force as a physical instructor at age 19, teaching wrestling, self-defense and bodybuilding. L'Heureux soon became a legend. His first conquest was a drunk, six-foot, 200 pound bully who was beating people up.

Only five feet eight and a half inches tall and weighing less than 170 pounds but sporting 17 and a half inch biceps, L'Heureux's lean, thin face, warm smile and a uniform that concealed his formidable physique gave others a false sense of superiority. The over confident bully soon learned not to judge a book by its cover; he was quickly taken into custody and spent the night cooling his heels in a jail cell. The incident earned L'Heureux the admiration



and respect of the community.

It didn't take long for a prominent local lawyer to recognize that his mind was as well developed as his body and recommend he apply to be police chief of the lumber mill community of Richmond, Quebec. L'Heureux got the job and his reputation preceded him; to this day, older residents still speak of the formidable exploits of the fair but strict policeman who cleared the bullies and ruffians out of their town. Two or three opponents at a time — it mattered little to this modern day Wyatt Earp, a skilled fighter with the strength of two men who took on all comers from the wrong side of the law.

Although busy with his police career, L'Heureux's passion for fitness continued and he became a champion bodybuilder, strongman and wrestling champion. He began a long association in the 1940s with two Montreal brothers who had begun publishing a magazine called *Your Physique*; Joe and Ben Weider went on to build a billion dollar a year empire and are now known as the founding fathers of bodybuilding.

L'Heureux was crowned Mr. Canada in 1947

and came second in the Mr. America contest in 1949. That same year he was Mr. North America and, in 1951, was proclaimed bodybuilding athlete of the year. Many experts saw a great future for him as an international bodybuilding champion but he decided that his love of police work and the needs of his growing family would take priority. He continued his training but concentrated on his police career.

Having successfully cleaned up Richmond, L'Heureux was summoned to another trouble spot — the town of Huntingdon, Quebec, which borders on northern New York State. His previous exploits were well noted by city fathers and he was hailed as a man of conviction and one not to be trifled with. Sworn in as chief in October, 1948, he was immediately ordered by the mayor and town council to clear up a growing plague of thefts.

While setting up the one man operation and developing the force from scratch, L'Heureux set about uncovering the culprit or culprits. The main perpetrator became known as 'The Lone Wolf' and he was arrested and a cache of weapons and other loot recovered after extensive, thorough and diligent police work.

In time and as the population grew, additional officers were added so L'Heureux no longer had to be on call 24/7 as both police and fire chief.

One of the incidents that contributed to his growing legendary status occurred in 1949 when two young men brutally murdered a local taxi driver with a hammer (the killing was documented in *True Crime Magazine*). Here again, L'Heureux proved that attention to detail, knowing your community and relating to those who you protect was a vital part of successful police work.

Quebec Provincial Police were called in to help because of the seriousness of the case but it was L'Heureux who discovered the men cow-

ering in a hayloft in a nearby hamlet. Gun in hand, he climbed to the loft and convinced the young killers to give themselves up. A group of armed QPP officers waited, ready for action, while L'Heureux arrested the two fugitives.

A near vigilante action to hang the men was thwarted by a petition to spare them because of their mental infirmity and ill founded social surroundings — L'Heureux was one of the signatories. The sentence was commuted to life imprisonment.

There are countless other stories about this notable police chief who, it is said, would often grant a second chance to those who ran afoul of the law in his jurisdiction — but there was only one second chance.

Following a city council decision to engage the Quebec Provincial Police, L'Heureux, the first and last full time law officer of Huntingdon, retired December 31, 1986. Speaking at his retirement party, he said "I have always felt that it was my duty to help my fellow citizen to find the proper solution to the problem that was submitted. In applying the different laws, I have always sought to be as human as possible so that all decisions would be respectful of the rights of everyone, without exception whatsoever" — the code of a true police officer.

L'Heureux, who turned 86 on the first of January, still maintains a light training program — light by comparison to the heavy weight training of his younger days — despite having undergone serious heart surgery.

The community still respectfully calls him chief and he has earned the respect and admiration of all those with whom he has been in contact as a man, police officer and champion bodybuilder.

Veteran broadcaster Terry McConnell is a long time friend of L'Heureux, who he first met during the Second World War when the then rookie policeman was guarding a water reservoir near his home. L'Heureux's kindness left a life long impression on McConnell, who was seven at the time.

FOOL MOON By Tom Byrnell



"Did you feel that earthquake this morning?"



Working with you to fight Credit Card Fraud

Credit card fraud is a fact of life and an issue that law enforcement and the payments industry aggressively combat both in Canada and around the world. Canadians enjoy a relatively low level of fraud in comparison to International standards, yet this enjoyment comes on the heels of aggressive fraud prevention measures and industry co-operation among law enforcement and the payments industry.

Visa Canada works with its members to implement fraud prevention strategies and tactics in a manner that is relevant to the Canadian marketplace. Key risk management initiatives include the protection of account and transaction data and enhancing the authentication of *Visa* cardholders in the card present and card-not-present environments. *Visa Canada* risk management programs are designed to anticipate and protect against potential card fraud situations.

The Canadian program includes industry co-operation, the sharing of best practices and liaison with law enforcement. As a key partner in the fight against fraud, we've put together an outline of the *Visa Canada* risk management team to help you reach the appropriate person for your next credit card fraud inquiry.

Leading the group is the head of Risk Management and Security for *Visa Canada*, **Kevin Wasslen**. Located in Toronto, Kevin is responsible for the strategic development and implementation of key risk management programs assisting *Canadian Visa* Members with their fraud prevention and reduction initiatives.

Assisting Kevin is **Gord Jamieson**, Director of Risk and Security and the lead contact on all major credit card fraud investigations. Gord plays an integral role in working closely with law enforcement on fraud education, supporting *Visa* Members and merchants in the protection of account and transaction data, working with card manufacturers and in addressing PIN security. Supporting Gord in the activities around the protection of account and transaction data is **Al Finn** who manages the implementation of the Account Information Security Program.

A key day-to-day contact for law enforcement looking for support on everyday inquiries such as one-off fraudulent transactions is **Rizal Miranda**. Rizal is a Risk Analyst and is responsible for ensuring that a high standard of support is provided to law enforcement on a day-to-day basis.

Another important function of the team is the Fraud Control Manager. This person is responsible for managing *Visa's* fraud programs, fraud operations and in working with *Visa* Members on fraud detection and prevention programs. This position is currently vacant and will be filled in early 2003.

Rounding out the line-up is **Tom Telford**, a Fraud Analyst managing fraud statistical reporting, fraud trending analysis and providing support to *Visa* Members in reporting requirements. Tom's efforts help the team understand trending in credit card fraud and assist in the implementation of programs to combat rising fraud issues.

Visa Canada is committed to fighting fraud and in working with you to ensure that Canadians continue to enjoy a safe and secure credit card system. If you have a *Visa* credit card fraud inquiry, feel free to contact the people list here.

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Position To Be Announced , Manager Fraud Control Management of fraud detection/prevention programs	416-860-8618
Al Finn , Consultant Account Information Security Program	416-860-8619
Gord Jamieson , Director Risk & Security Education/awareness, major credit card fraud investigations	416-860-3872
Kevin Wasslen , Director, Head of Risk Management & Security Strategic development/ implementation risk management programs	416-860-8625

For further details go to **BLUELINKS** at www.blueline.ca

Richmond RCMP fight crime with technology

by Elvin Klassen



The RCMP's Richmond, BC detachment was the first in Canada to formalize the role of Internet investigative support. Others are now following their lead.

The program, started in the fall of 2002, is formulated around three key areas, says Cst. Peter Sonnichsen, newly appointed head of the technological crime unit.

The first is Internet investigative support for front line members. Officers going to electronic crime scenes often need assistance, he says, especially as defence councils are becoming more astute. Evidence is being more carefully scrutinized and therefore it's important that officers know how to proceed with investigations. Since computer evidence is most fragile, it's very important that the correct procedures are followed.

Sonnichsen serves as an interpreter, consultant and advisor. Officers come to him with their questions and he guides them through the



Cst Peter Sonnichsen, Richmond RCMP Technological Crime Unit.

necessary steps, which can include seizing hardware to trace the origin of emails and web sites. He also assists in preparing reports and provides general analysis. A new provincial technology unit provides support for data analysis and additional consultations.

Another important aspect of his role is

education. Detachment members are trained on electronic crime scenes search and seizure with power point presentations and receive software to allow continuous learning.

He also takes responsibility for community education. *How Safe are your Kids?* — a recent Internet Safety Forum, was very well received in the Richmond community. Sonnichsen also recommends ways parents can prevent their children from accessing web sites considered inappropriate for them and is developing a library of resources for this purpose. Solutions can be behavioural as well as software related.

The education program has spread beyond Richmond. Both private and public organizations are coming together through POLYCYB, a policing cyberspace organization. Leaders from Western Canada and the United States attended a conference in Richmond about the Internet and technological security.

A third role is active investigation. Sonnichsen provides interpretation and resources on civil and criminal issues surrounding technology. Visual Route 7.0 provides a resource for Internet tracing in the department, mapping the origin and paths of e-mail messages and identifying where web sites are hosted. It works with Outlook, checking any web site or email address and giving the entire path of the message with a visual map of its origin and all the routes in between to the receiver. The program is set up on a stand-alone computer with a high-speed connection and therefore cannot be traced by outside interests.

Sonnichsen is not trying to turn police officers into 'techie's' but rather teach investigators to follow the proper steps. Technology is a valuable tool that can assist successful investigations but will never replace old fashioned police work.

The mission of the Richmond Technological Crime Unit is to:

- preserve the peace and uphold the law on intentional manipulation of technology
- protect youth and guide them on vulnerabilities presented electronically
- build and maintain the knowledge, skill and awareness within the detachment necessary to investigate within a rapidly changing technological environment
- ensure investigative support, education and awareness.

Peter Sonnichsen can be contacted at peter.sonnichsen@rcmp-grc.gc.ca or 604 207-4797.





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Winnipeg constable air reservist of the year

by Jennifer Faubert



Few can say they love their job so much that they would work for free.

Winnipeg Police Service (WPS) Cst. Jamie MacDonald is one of those people and — more remarkably — he can make that claim in both of his professions.

In addition to his WPS duties, MacDonald serves as a reserve flight engineer with 435 Squadron at 17 Wing Winnipeg, flying CC-130 Hercules planes with the air force's search and rescue squad for the Prairie region and Northern Territories.

MacDonald was recognized for his efforts in Montreal last year when he was named the 2002 Air Force Association Air Reservist of the Year. The award honours the exceptional individual contributions of a deserving member. The selection criteria emphasizes aspects of ability, civilian employment, community involvement, dedication, motivation and how collectively the nominee best demonstrates worthy contributions to the air reserve and air force in general.

"I love the air force and this is a good pat on the back," says MacDonald.

Chief Warrant Officer Bob McCallum, flight engineer leader for 435 Squadron and MacDonald's supervisor, submitted his name for the award and couldn't be happier with

his selection.

"Jamie really stood out," says McCallum. "He is an outstanding individual who does good work when he flies and he gives up his days off to work here. The unit was quite pleased and felt he was well deserving and an excellent candidate."

His supervisors and coworkers in the military and police service all agree. "Sgt. MacDonald's tremendous dedication, skills, motivation, leadership and perseverance are of the highest calibre," says Maj. A. J. Brown, 17 Wing Air Reserve flight commander. "There are very few fully employed people willing to give up their days off to work at another job, but he has consistently done so in a professional and extremely competent manner."

"His positive attitude and continued support to 435 Squadron's flight engineer section and the 17 Wing Air Reserve Flight have resulted in an excellent example of reserve force employment in support of the total force concept," says Lt-Col. Tom Whitburn, commanding officer of 435 Squadron.



It is all in a day's work to MacDonald, who says he loves both his jobs and feels he is the luckiest man around by having the best of both worlds.

He stresses that his wife Carrol, family and police supervisor Insp. Roy Smith are instrumental in enabling him to successfully juggle two work schedules.

"Roy Smith is very understanding," says
... continued page 76

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MacDonald. "I remember phoning in from Croatia to inform my sergeant I was not going to be home in time to go on shift. As long as it is not a regular occurrence they usually find a way to make it work for me."

Smith, a formal naval reservist himself, says the Winnipeg Police Service has quite a few reservists on staff.

"I appreciate the work done by the reserves," he says. "If they have a reasonable and legitimate request to have time off, I try to accommodate them."

MacDonald also attributes his success to a flexible police schedule that allows him enough days off to parade regularly with his air force unit, but admits there are times when things can get pretty busy.

"My wife and family make it really easy for me," he notes. "It really takes an understanding wife. I'm a lucky guy. I love my jobs and I'd probably do both for free if I didn't need the money."

"He is very good at what he does," says Sgt. Barry Neeve, 435 Squadron flight engineer and coworker. "He is a keen, conscientious individual and a hell of a great guy all around."

MacDonald started his military career as an air cadet at age 13 and transferred to the air reserve in 1996 after serving 16 years in the regular force as a flight engineer.

In addition to his duties with the service and reserves, MacDonald also volunteers his time coaching hockey and has been involved in the Meals on Wheels program.

Lt. Jennifer Faubert is a public affairs officer with the Air Reserves, 17 Wing Winnipeg.

2002 Ontario Medal for Police Bravery

Four officers have been presented with the 2002 Ontario Medal for Police Bravery, recognizing outstanding acts of courage.

Cst. Dean D. Duchrow Pembroke Police Service



On a cold November evening, a car plunged into deep water in the icy Ottawa River about 40 feet from shore. Duchrow arrived on the scene and, with no regard for his own personal safety, dove in and attempted to free the victims. Unfortunately, due to the depth of the vehicle and the frigid water temperature, he couldn't reach it and had to return to shore, but continued to work with emergency and other police personnel for over four hours to pull the vehicle to shore. Despite his heroic efforts, the four people in the car perished.

Cst. Brian D. Halfpenny Point Edward OPP detachment



In July, 2001, Halfpenny responded to a potential suicide call concerning a woman who was preparing to jump into the St. Clair River from the Blue Water Bridge. She was sitting on the outside of a beam only three feet wide, her legs dangling over the edge, some 210 feet above the water. Halfpenny climbed over the guardrail, crossed a three-foot-wide gap in the bridge and got onto the outside ledge support beam with the subject. He engaged the distraught woman in conversation and moved closer until

he could grab onto her. With the help of bystanders, he was able to pull her to safety.

Cst. John F. Ogrodnik Peterborough Lakefield Police Service



Ogrodnik was involved in a search for a suicidal woman last May. He saw her wade into the Otonabee River, where she proceeded to cut her wrists with a razor blade and then go under the water while still holding on to the blade. Without hesitation, Ogrodnik entered the river some 30 feet from shore, restrained the woman and pulled her back to safety.

Cst. Danny T. Quisses Nishnawbe-Aski Police Service



A man telephoned Quisses at his home last September and threatened that he was going to kill him and his partner. Quisses contacted his partner and the two tried talking to the man over the phone when they heard gun shots ring out. Quisses then contacted residents in the immediate area, had them evacuated and went to the scene, where he saw a male suspect shooting at bystanders with a semi-automatic rifle. As the man stepped behind a vehicle to reload, Quisses ran across the street in his direction; when he was ten feet away, the man pointed his loaded rifle right at him. Quisses pressed on, wrestled the man to the ground and disarmed him.

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The ugly factor — can you spot a “TEN”?

by David Smith

The other evening I was sitting in a quiet little restaurant with Sgt. Wayne Corcoran, a 20-year member of the Phoenix Police Department, discussing various officer survival tactics and problems. We had just finished instructing a Risk Reduction School for the State of Arizona, and the many problems faced by street cops everywhere had no easy answers.

The problem we were discussing at the moment was a very common one in almost every police jurisdiction — attending the potentially violent disturbance call with no suspect description.

“The officer must enter the bar or whatever and quickly scan for aggressive body language,” I pronounced confidently.

“Bull!” Wayne pronounced more confidently, at the same time leaning across the table, allowing me to do some body language evaluation of my own. “What he needs to do is enter the dang bar or pool hall and use the ugly factor.”

Now, I have always prided myself on being a pretty fair survival instructor and a pretty fair street cop, and I have a series of survival rules I live by. Rule Number Seven states: “Never laugh at a 270 pound power-lifter unless he’s telling a joke.” So with my best “did you want to talk to me, Sir?” face I leaned toward the hulking form across the table from me and said, “Huh?”

“Sure, Smith, just think about it. How many handsome guys have you ever had to punch out? None, right? How many foxy women have you ever had to wall slam? That’s right, none. The first thing all cops should do when they go into disturbance calls is look for the ugliest son-of-a-bitch in there, because that’s who he’ll have to fight.”

The truth of this statement floored me. The answer so clearly in front of me every morning as I shaved. Good-looking people aren’t going to get too risky with that kind of a face.

Wayne relaxed now, knowing I had seen the light. He sat back quietly, sipped his iced tea and began his imitation of Socrates under the tree.

“Civilians use a classification only for good looks. You know, the well-known “ten” scale. Well, cops need their own ten scale - an ugly scale. A one or a two on this scale is a handsome guy or an attractive woman who has spent megabucks and megatime since youth becoming beautiful. This person you may book for a white collar crime, but risk a bruise from a cop? No Way!

“Now, a three or four is still sharp and probably had dad throw in big bucks for some braces when they were small. These folks may yell at you and make a big show of things, but they’re still banking on keeping those lovely teeth originals for a long time. You’ll probably arrest these types for con games and frauds, since they often have the gift of gab also.

“Fives and sixes are another story. Attitude alone can lower them right into the seven and above category. A drunk six can act just like your average eight, nine or ten. That’s where you start finding your more violent types. Drunk drivers who assault officers, that type of thing.

Yeah, with a five or a six ugly factor attitude can mean everything.

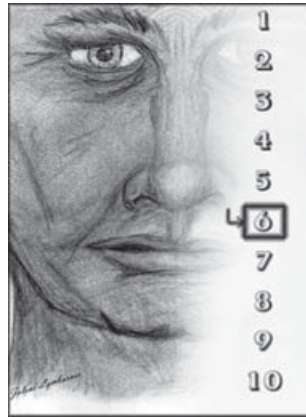
“Finally, we have our sevens and above. A lot of these people not only have nothing to lose by fighting a cop, they might even want to get something knocked back straight! Mug books ought to be classified by the ugly factor instead of by type of crime or sex .

“The key is that every cadet should be trained in the Academy to judge ugliness. Every street cop should be given an in-service review.

Now, when an officer is at the scene and it is deteriorating, backups can be advised that there are several eights or nines present and that violence could be a likely outcome. An officer checking out a suspicious person could also rank the subject according to the ugly factor, thus advising his or her fellow officers just how hinky the contact really is.

“But remember, the ugly scale isn’t just the reverse of the beauty scale. Beauty stops at the skin, ugly goes clear through. There are a whole bunch of folks born unbeautiful on the outside, but filled with so much goodness and beauty that they’re too good for the beauty scale too.”

As Wayne concluded, I sat stunned, overwhelmed by this simple yet practical tool and thoroughly annoyed that I hadn’t thought of it myself! How many times in debriefing had we



talked about this guy and that guy as an ugly dude without realizing that we were actually using the ugly scale? Cops develop a natural sense of ugly just to survive, yet never bother to formalize it as it should be... a basic part of our language. We should develop codes such as the Ugly Code, or better yet we could name it the “U-Union Code” or “U-Code” for short. Then when we check out that obviously ugly subject to the rear of a convenience store, we can advise dispatch that we will be

out on scene with a “union eight.”

On those potentially violent calls with little or no suspect description, officers can enter and begin scanning for ugly people. The one who spots a “Union Nine” in the corner can quickly advise his fellow officers by simply saying, “We’ve got a Union Nine behind the pool table.” Thus, only the officers are alerted and no one is offended.

So, the next disturbance call you get, have your ugly meter going full-bore when you get to the scene, and look for the UGLY.

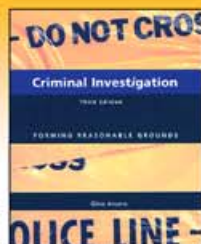
David Smith is a retired member of the Arizona Department of Public Safety and was assigned to the Arizona Police Academy when he wrote this article in 1988.

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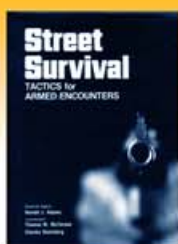
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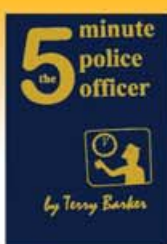
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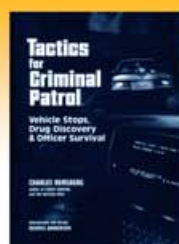
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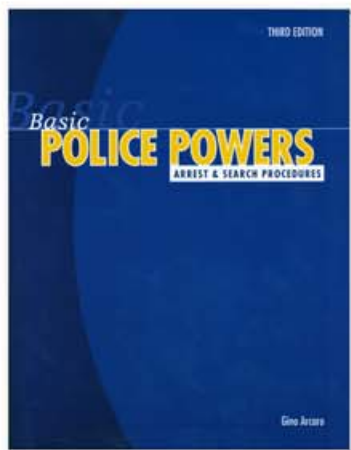
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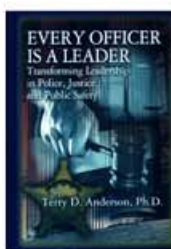


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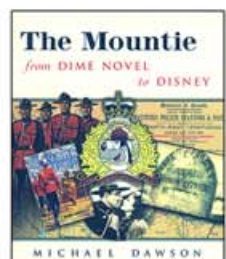
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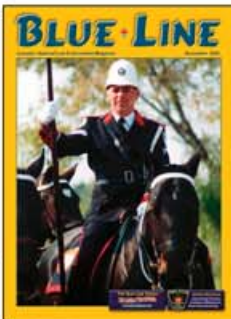
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